



# Video intercom 2-wire system

END USER MANUAL

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## GENERAL WARNINGS

The Purchaser undertakes to handle the packaging with care and to store the material in an appropriate manner, in an environment without humidity and at a temperature not lower than -5 °C and not higher +40 °C.

The Purchaser undertakes to inform its own customers of the storage methods for the material supplied by AVE S.p.A.

The Purchaser undertakes to sell the Products in their original intact packaging. If this is not the case, the Purchaser undertakes to pass on to its customer the instructions for use supplied by AVE S.p.A. with the products. These instructions can also be found in catalogues, technical sheets, brochures, inserts and on the company's website ([www.ave.it](http://www.ave.it)).

In the case of the sale of AVE S.p.A. products in the countries of the European Union, the Purchaser undertakes to check that the instructions for use of the product in the AVE S.p.A. packaging contain the specific language of the country of destination. If this is not the case, the Purchaser undertakes to request AVE S.p.A. to include in the product instructions the language and/or symbols required for the export of the goods, or the Purchaser undertakes to do so on its behalf. If the Purchaser opens the packaging before selling the products, the apparent integrity of the products must be verified; in case of doubt, the products must not be sold.

AVE S.p.A. products are products that require installation. Products and accessories must be installed by qualified personnel. The products must be installed and used in accordance with their intended purpose and in compliance with the standards applicable to the various types of installation, taking into account the provisions of the catalogue, the data sheets and the instructions published on the company's website. In any case, before putting the installed products into service, the system must be tested by authorised personnel to ensure its functionality and compliance with safety regulations in accordance with current legislation.

AVE S.p.A. reserves the right to modify and improve, without prior notice, the products illustrated in its catalogue and listed in the price list, due to the continuous process of productive, technological and regulatory adaptation. The product data sheet or other equivalent documentation is available on request from the AVE S.p.A. Technical Support Service. Consultation of the company's website for updates and confirmation of data is recommended ([www.ave.it](http://www.ave.it)).

## GENERAL INFORMATION

The AVE S.p.A. Video intercom system (Domina Video intercom range) has been designed, tested and approved in accordance with the European standards in force for the installation of electrical systems. For this reason, in addition to complying with the standards in force, it is essential to comply with all the system regulations, from the installation recommendations to the system configuration instructions described in the following paragraphs.

## USEFUL REGULATORY REFERENCES

For the correct implementation of a networked hotel system, we recommend consulting some CEI standards such as:

- [CEI 64-8](#) Electrical system users with a nominal voltage not exceeding 1000 V alternating current and 1500 V direct current
- [CEI 64-55](#) Residential and commercial buildings - Guidelines for the integration of electrical system users and for the preparation of auxiliary, telephone and data transmission installations in buildings - Special criteria for hotels
- [CEI 64-100](#) Residential buildings- Guidelines for the preparation of electrical, electronic and communications infrastructures

## INSTALLATION OF PRODUCTS

This device must be installed in accordance with its intended use and in compliance with all applicable codes, standards and installation regulations. The device must only be installed by qualified personnel. Improper installation or misuse of the device may result in risk of electric shock and/or fire and/or improper operation. Before installation, carefully read the relevant instructions (on the device and in the instruction manual, if available) and consult the technical information available at [www.ave.it](http://www.ave.it). If you believe that you do not have sufficient information for the installation, and/or if you need further clarification, please contact the AVE Technical Support Service on 0039 030 24981 and/or an AVE Customer Support Service (list available at [www.ave.it](http://www.ave.it)). Observe the installation and connection procedures and the operating temperatures; before

putting the installed products into service, have the system checked by qualified personnel. Do not open, dismantle or alter the product under penalty of forfeiture of warranty and exclusion of liability on the part of the company.

The AVE video-intercom system complies with the strictest product standards both as regards performance and safety requirements and compliance with the relevant environmental tests. It also contains advanced video surveillance functions (which can be activated during installation of the system) that may be subject to Regulation 679/2016 ("GDPR") and the General Provision of the Video surveillance authority of 8 April 2010. Since these indications establish specific obligations for the protection of privacy, we draw attention to the fact that the installation is carried out according to the current laws and legislative decrees on "privacy".

## INTRODUCTION

The purpose of this manual is to guide the installer through the installation of a video intercom system and the subsequent configuration of the parameters necessary for its correct operation. In fact, the rest of this document will outline all the steps necessary for the optimum implementation of a system, starting with the brickwork and the implementation of the electrical system, and ending with an explanation of the meaning of all the icons in the various menus of the management software.

The benefits of a video intercom system with 2-wire digital technology are:

1. **Versatility:** the 2-wire digital system can be used in both single-family settings and medium/large residential buildings.
2. **Easy and quick installation:** the wiring between the devices is carried out with only 2 non-polarised wires, thus eliminating the possibility of a fault.
3. Simple and straightforward **configuration** via dip-switches on board the devices.

## PASSWORD MANAGEMENT

To ensure the security of the system and your account, it is recommended that you change the default passwords used to access the system configuration menus.

## LIST OF DEVICES

### OUTDOOR STATIONS

Built-in 1-call outdoor station  
item **V12F-PE1**

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Wall-mounted 1-call outdoor station  
item **V12F-PE1AP**

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Built-in 2-call outdoor station  
item **V12F-PE2**

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Wall-mounted 2-call outdoor station  
item **V12F-PE2AP**

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Built-in 4-call outdoor station  
item **V12F-PE4**

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Built-in 4-call outdoor auxiliary column  
item **VI-PEAUX4**

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Built-in 8-call outdoor auxiliary column  
item **VI-PEAUX**

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Built-in outdoor station model "Building"  
item **V12F-PE7T**

### INDOOR STATIONS

Indoor station with 4.3" LCD  
item **V12F-PIT4B**

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Indoor station with 5" LCD  
item **V12F-PIT5B**

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Indoor station with 7" LCD touch screen display  
item **V12F-PIT7B**

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Indoor station with 7" LCD touch screen display - Wi-Fi  
item **V12F-PIT7WF**

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Intercom handset  
item **V12F-PICAB**

## COMMON ITEMS

1.5A bus power supply  
item **VI2F-ALI**

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600mA bus power supply  
item **VI2F-ALI600MA**

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Bus signal amplifier  
item **VI2F-AMPLI**

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Signal distributor for outdoor stations  
item **VI2F-PEDIST**

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Signal distributor for indoor stations  
item **VI2F-PIDIST**

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Relay module for the management of an additional output  
item **VI2F-RELAY**

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Relay module for internal ringtone repetition  
item **VI2F-RELAY2**

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Analogue camera interface module  
item **VI2F-CAM**

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Replacement slide for VI2F-PE1 1-call outdoor station  
item **VI-VTRPE1**

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Replacement slide for the VI2F-PE2 2-call outdoor station  
item **VI-VTRPE2**

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Replacement slide for the VI2F-PE4 4-call outdoor station  
item **VI-VTRPE4**

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Replacement slide for the VI-PEAUX 8-call auxiliary outdoor station  
item **VI-VTRPEAUX**

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Replacement slide for the VI-PEAUX4 4-call auxiliary outdoor station  
item **VI-VTRPEAUX4**

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# TECHNICAL CHARACTERISTICS OF DEVICES

## 1 OUTDOOR STATIONS

The functions and characteristics of this type of product are as follows:

CHARACTERISTICS	VI2F-PE1	VI2F-PE1AP	VI2F-PE2	VI2F-PE2AP	VI2F-PE4	VI2F-PE7T	VI-PEAUX	VI-PEAUX4
Maximum number of devices that can be installed	5						4	
Built-in installation	■	X	■	X	■	■	■	■
Wall-mounted installation	■	■	■	■	■	■	■	■
Aluminium front plate	■	■	■	■	■	■	■	■
Tag plate	■	■	■	■	■	X	■	■
Removable name tags	■	■	■	■	■	X	■	■
Name tag white light	■	■	■	■	■	X	■	■
On-board camera	■	■	■	■	X	■	X	X
Orientable camera	■	X	■	X	X	■	X	X
Camera resolution	0.4 M pixels						X	X
LED for camera night lighting	■	■	■	■	X	■	X	X
Twilight sensor	■	X	■	X	X	■	X	X
Number of calls on board	1		2		8	Max. 120	8	4
On-board relay with power output	■	■	■	■	■	■	X	X
On-board relay with normally open contact	■	■	■	■	■	■	X	X
Removable terminal block	■	X	■	X	■	■	■	■
Pulse control release button input	■	■	■	X	■	■	X	X
Open gate status detection	■	X	■	X	■	■	X	X
Adjustable electro-lock unlock time	■	■	■	■	■	■	X	X
MIFARE® card reader	■	■	■	■	X	■	X	X
Line busy signal	■	■	■	■	■	■	■	■
Call forwarded tone	■	■	■	■	■	■	■	■
In-wall installation with box	VI-BOX3	X	VI-BOX3	X	VI-BOX3	VI-BOX5	VI-BOX3	
Compatible support frame	VI-BOX3C	X	VI-BOX3C	X	VI-BOX3C	VI-BOX5C		
Wall installation with box	VI-BOX4	X	VI-BOX4	X	VI-BOX4	VI-BOX6	VI-BOX4	
Rain canopy, item	VI-RPBOX3	VI-RPPEXAP	VI-RPBOX3	VI-RPPEXAP	VI-RPBOX3	VI-RPBOX5	VI-RPBOX3	
Multiple installation with VI-PEAUX	■	X	■	X	■	X	■	■
Multiple installation with VI-PEAUX4	■	X	■	X	■	X	■	■



## POSTAZIONI DA INCASSO PARETE



## POSTAZIONI DA APPOGGIO PARETE

### 1.1 Access to name tags

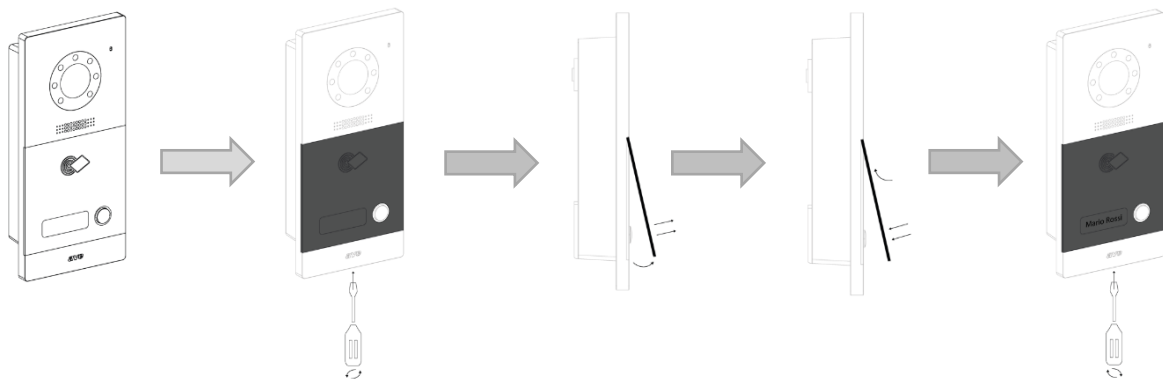
The outdoor stations have name tags on which it is possible to write the name of the user who will answer an incoming call by pressing the button next to them.

To access the name plates, proceed as follows:

**VI2F-PE1-2-4 BUILT-IN OUTDOOR STATIONS:** remove the front plate by unscrewing the screw at the bottom of the device, lifting the glass frame and pulling the lower part towards you.

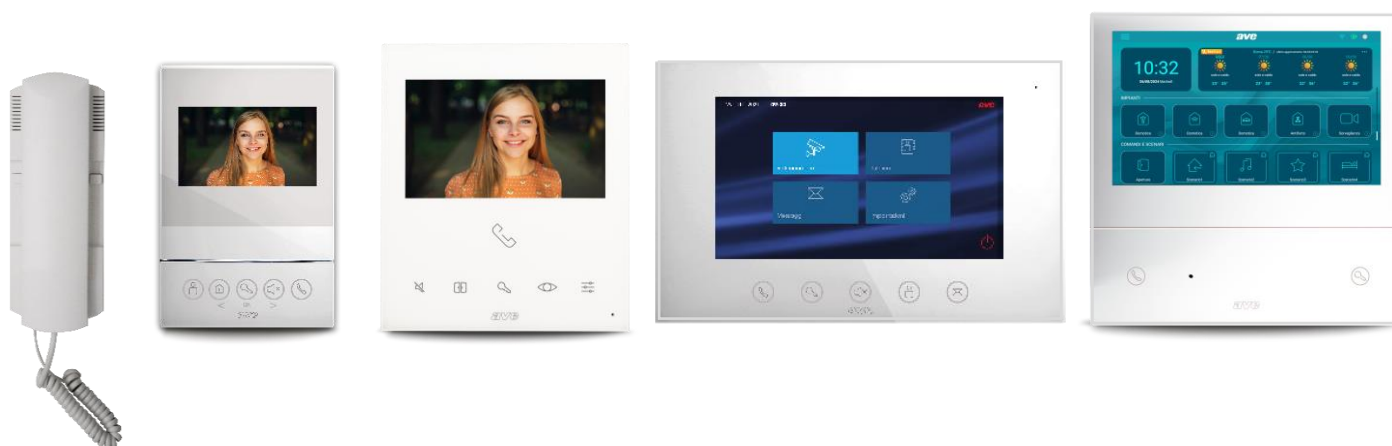
**VI2F-PE1-2AP WALL-MOUNTING OUTDOOR STATIONS:** remove the front plate beforehand by unscrewing the screws at the bottom of the device and lift off the cover. Remove the plastic cover to access the name tags.

To reinstall the front plate, just follow the instructions in reverse order.

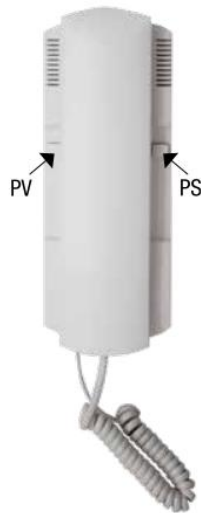


## 2 INDOOR STATIONS

CHARACTERISTICS	VI2F-PICAB	VI2F-PI4B	VI2F-PI5B	VI2F-PI7B	VI2F-PIT7WF
Wall-mounted installation	■	■	■	■	■
LCD size	X	4.3"	5"	7"	7"
LCD Touch Screen	X	X	X	■	■
Max. number of indoor stations per flat	4				
2-wire bus power supply	■	■	■	■	■
Answering calls from outdoor stations	■	■	■	■	■
Intercom calls	X	■	■	■	■
Intercom call	X	■	■	■	■
Connection to the home Wi-Fi network	X	X	X	X	■
Opening external gates	■	■	■	■	■
Maximum number of external gates that can be managed	5	5	5	5	5
Door bell button input	■	■	■	■	■
Auxiliary relay activation	X	■	■	■	■
"Mute" function	■	■	■	■	■
View of outdoor station camera	X	■	■	■	■
View of auxiliary cameras	X	■	■	■	■
Multi-language management	X	X	X	■	■
Activation of "Doctor' s Office" mode	X	X	X	■	■
"Gate Open" signal	X	■	■	■	■
Frame capture when receiving a call	X	X	X	■	■
Video recording during the call	X	X	X	■	■
Installation on box 2501, horizontal centre distance 60 mm	■	X	X	X	X
Installation on 2502 box	■	X	X	X	X
Installation on 2503 horizontal box	X	X	■	■	■
Installation on 2503 vertical box	X	■	■	■	■



## 2.1 Indoor handset (Item VI2F-PICAB)



### TONO E VOLUME DELLA SUONERIA

Entro 60 s dall'accensione, brevi pressioni del pulsante serratura "Ps" consentono di selezionare il tono della suoneria. Il tono di default è Tono 1, sui 5 disponibili. Con brevi pressioni la selezione passa al successivo per poi ritornare automaticamente al primo, in modo circolare. L'ultimo selezionato viene automaticamente memorizzato.

Entro 60 s dal power-on, o quando è in corso una chiamata, brevi pressioni del pulsante volume "Pv" consentono di impostare il volume della suoneria. Il volume di default è Volume 3, sui 4 disponibili. Con brevi pressioni la selezione passa al successivo per poi ritornare automaticamente al primo, in modo circolare. L'ultimo selezionato viene automaticamente memorizzato.

**VOLUME AUDIO**  
Quando la conversazione è attiva (cornetta sganciata) brevi pressioni del pulsante volume "Pv" consentono di impostare il volume dell'audio in cornetta. Il volume di default è Volume 2, sui 3 disponibili. Con brevi pressioni la selezione passa al successivo per poi ritornare automaticamente al primo, in modo circolare. L'ultimo selezionato viene automaticamente memorizzato.

### RIPRISTINO DEI PARAMETRI DI DEFAULT

Se entro 60 s dal power-on il pulsante "Pv" viene premuto per 3 s, il dispositivo si predispose per il reset alle impostazioni di fabbrica, segnalandolo con un lungo "beep". Premendo nuovamente il pulsante "Pv" il reset viene effettuato, confermando l'operazione con un altro lungo "beep".

### FUNZIONI BASE:

Di seguito sono riportate le funzioni base del dispositivo:

#### a) RISPOSTA AD UNA CHIAMATA IN ARRIVO

In modalità stand-by, sollevare la cornetta per rispondere ad una chiamata in arrivo.

#### b) TERMINE DI UNA CHIAMATA IN CORSO

Durante i 120 s di conversazione è possibile terminare la chiamata riagganciando la cornetta.

#### c) APERTURA PORTA

Quando il dispositivo è in stand-by, è chiamato o è in conversazione con un posto esterno, premere brevemente il pulsante apri-porta "Ps" per aprire la porta n° 1 (uscita alta energia EL sulle postazioni esterne). Una pressione lunga (3 s) sullo stesso pulsante agisce sulla seconda uscita delle postazioni esterne (contatto NA). Se il modulo relè (VI2F-RELAY) è presente, premendo a lungo (3 s) il pulsante volume "Pv" si aggirerà sulla relativa uscita.

#### d) CHIAMATA PORTINERIA




In modalità stand-by, sollevare la cornetta e premere a lungo (3 s) il pulsante apri porta "Ps" per chiamare il portiere. Se il dispositivo emette 3 brevi "beep" la chiamata è fallita.





#### e) CHIAMATA IN ARRIVO DA PULSANTE CAMPANELLO

Il dispositivo suonerà alla pressione del pulsante campanello collegato al relativo ingresso (suono indipendente dalla suoneria di chiamata principale).

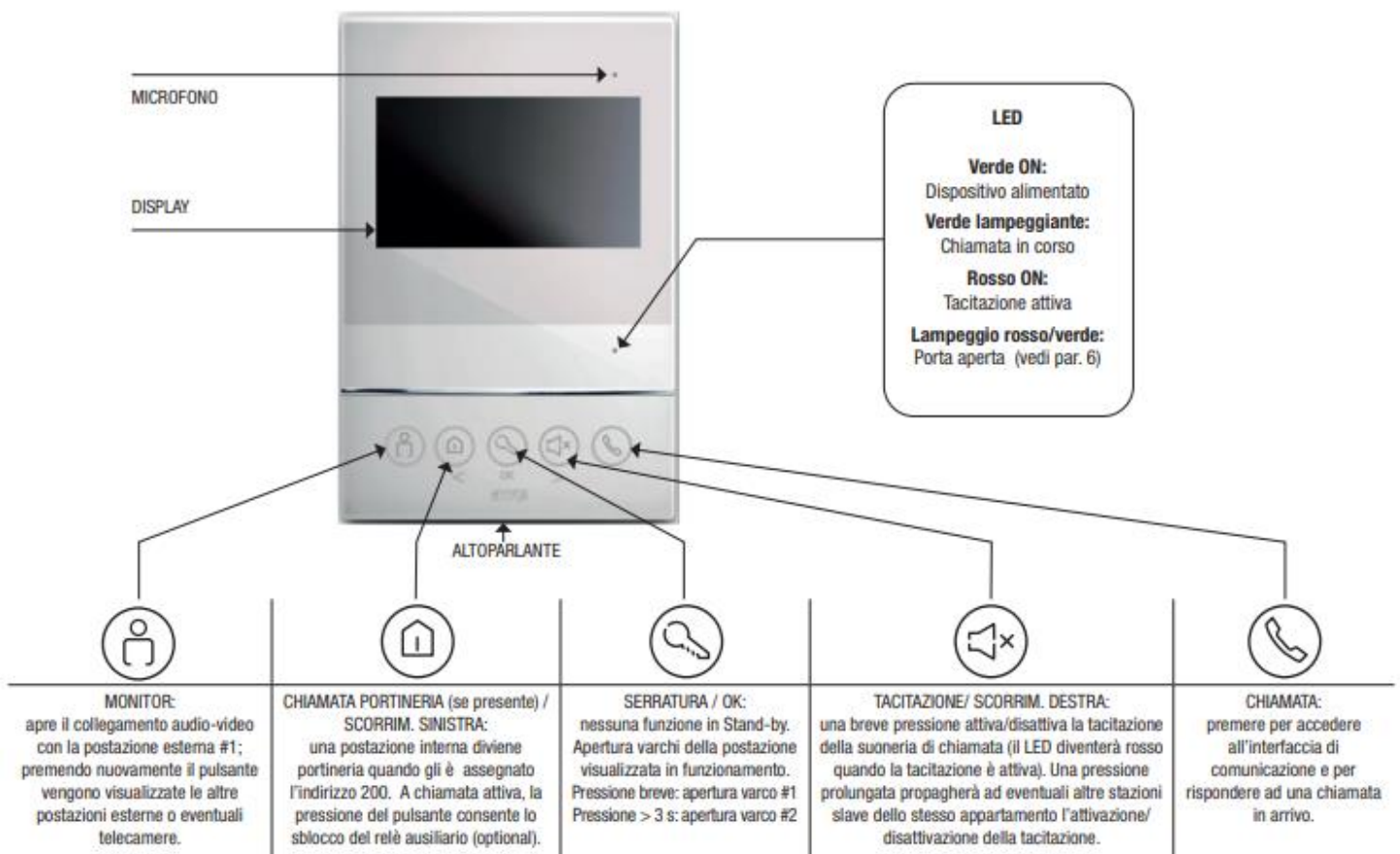
## 2.2 Indoor station with 4.3" LCD (item VI2F-PIT4B)

The ringtone and the volume can be changed. The following features may not be available for all installed devices as they have been implemented over time on different hardware revisions of the devices.

- a) **RINGTONE VOLUME:** press and hold to access the indoor station volume selection. Press the buttons to select the volume and press the   button to confirm. **Please note:** the  "Ringtone volume" function is available from SW version 1.52 or later.



**RINGTONE SELECTION:** press and hold the  button to access the indoor station volume selection. Press the   buttons to select the volume and press the  button to confirm.

### MEANING OF BUTTONS








### INTERCOM CALLS

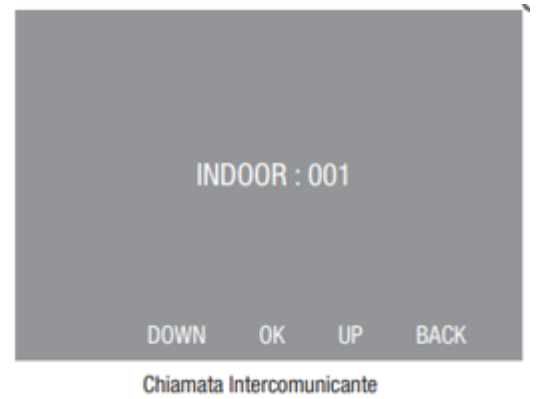
The device allows for intercommunicating calls between devices installed in the same flat or between different flats.

The device is supplied with the DTD function disabled (the icon on the LCD is active). To activate the function, during normal operation, press the  button and then hold down the  button for 3 seconds. When the function is disabled, a crossed-out loudspeaker icon is displayed in the top right corner of the device's LCD screen.

**Attention:** "block DTD" feature available from SW version 1.52 or later.





In Stand-by mode, briefly press the button to access the intercom call:

1. Press the button to  increase or decrease  the ID number of the indoor station you want to call. Press and hold the buttons to quickly increase/decrease the parameters (min001 - max 200);
2. Press the button  to start the call. The unit will activate a  feedback tone to indicate that a call is in progress;
3. Press the button to  end the call.



### VIDEO SETTINGS

During the call, the video setting parameters can be accessed by pressing and holding the "Concierge Call" button:

1. Press the button to  select the image parameter to be  edited;
2. Press the button to  confirm access to the parameter;
3. Edit the parameter value using the "arrow" buttons and confirm with the  button




### DOOR OPEN ALARM

When the alarm input (GS) on the outdoor station is unbalanced for more than 2 minutes, the LED on the front of the device will start flashing red/green alternately to indicate that the door has been left open.






Note: the open door signal is sent to all indoor stations in the system. To stop the signal, close the door on which the sensor is installed.

VI2F-PEXAP wall-mounted stations do not allow the management of the door open alarm.

### ANSWERING A CALL


When receiving a call from an outdoor station, the user can press the  button to answer the call.

During the call, it is possible to unlock the various gates as follows:

1. Press the button briefly to  activate the unlocking of gate 1 (relay with power output at the outdoor station);
2. Press the button for approx. 3 seconds  to activate unlock 2 (dry contact relay on the outdoor station);
3. Press the button briefly to  activate the unlocking of gate 3 (dry contact relay on the auxiliary relay);
4. Press the button to  move between outdoor stations;
5. Press the button to  end the call.



### CONCIERGE CALL

From the indoor station it is possible to make a call to the concierge station, if present, by  pressing the button



**Note:** the monitor installed in the concierge office must be assigned the unique address 200.



Interfaccia di chiamata portiere

### MONITORING OF OUTDOOR STATIONS

From the outdoor station it is possible to activate the outdoor stations so that they can interact with one another.

1. Press to  activate the call to the outdoor station. If there are several outdoor stations on the system, pressing the same button allows switching between them;
2. During monitoring, it is possible to unlock all gates as previously indicated;
3. During monitoring, press the button to  activate/terminate communication.

## 2.3 Indoor station with 5" LCD (item VI2F-PIT5B)

### DEVICE ADDRESSING

Within 60 seconds of switching on the device, press the THREE LINES button for 3 seconds to access the device address configuration menu (operation confirmed by a long beep). The LCD will display the current device address. To change the device address, press the DOOR or EYE buttons and the KEY button to confirm the selection. Press the THREE LINES button to exit the menu. Note: The device address modification operation must be performed only by qualified personnel (installer or CAT) as incorrect configuration inhibits the correct operation of the video door entry system.

### ASSOCIATION OF MANAGED EXTERNAL UNITS

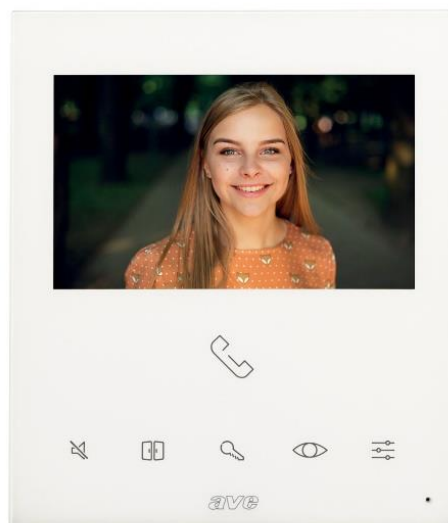
60 seconds after switching on the device, press the THREE LINES button for 3 seconds to access the menu for associating the indoor unit with the external units installed in the system. To change the association of the device with the external units, press the DOOR or EYE buttons and the KEY button to confirm the selection. Press the THREE LINES button to exit the menu. When an external unit is associated, it is possible to operate the relays on board it; vice versa, if an external unit is not associated, it is not possible to operate the relays on board it. In the default setting, all external units are associated.

### MANAGEMENT OF GATE UNLOCKING BUTTONS

It is possible to select whether the soft-touch buttons on the device can activate the gates associated with them even without an established connection to the external unit. To activate the function, within 60 seconds of switching on the device, press the GATE button for 5 seconds to access the appropriate configuration menu. To change the association of the device with the external units, press the DOOR or EYE buttons and the KEY button to confirm the selection. The soft-touch buttons on the device can be associated with only one external unit, multiple association with multiple external units is not allowed.

**DEVICE RESET** To restore the device's factory settings, within 60 seconds of switching it on, press the KEY button for 5 seconds. The device will emit a confirmation sound and restore the default settings.

### FUNCTIONS ASSOCIATED WITH THE BUTTONS



SYMBOL	MEANING
<b>HANDSET RINGER SELECTION</b>	Press to access the communication interface and to answer/end a call. Pressing during stand-by allows access to the ringer selection page.
<b>MUTE SLIP RIGHT</b>	A short press activates/deactivates the silencing of the call ringer (the LED corresponding to the icon will light up more brightly). A long press will propagate the activation/deactivation of the silencing to any other slave stations in the same apartment.
<b>DOOR</b>	No function in Stand-by. Opening of the passages of the station displayed in operation. Short press: opening of passage #2 - Pressing 3 sec: opening of passage #4
<b>KEY OK</b>	No function in Stand-by. Opening of the passages of the station displayed in operation. Short press: opening of passage #1 - Pressing 3 sec: opening of passage #3
<b>EYE SLIP LEFT</b>	opens the audio-video connection with the external station. Pressing the button again displays the other external stations or any additional cameras.
<b>CONFIGURATION CONCIERGE CALL</b>	In the first minute after switching on, a long press accesses the device addressing menu. After the first minute after switching on, a short press activates the call to the concierge. An indoor station becomes a concierge when it is assigned the address 200.

Warning: the device buttons can be used to navigate through the menus as described above.

#### **OPEN DOOR ALARM**

When the “GS” alarm input on the expandable external station (art. V12F-PE1, V12F-PE2, V12F-PE4, V12F-PE7T) is unbalanced for more than 2 minutes, the DOOR LED flashes to indicate that the door has been left open.

Note: the open door signal is sent to all indoor stations in the system; to block the signal, the associated door must be closed.

#### **ANSWER TO A CALL**

When a call arrives, the ringtone of the selected indoor station emits an acoustic signal: the user can answer the call by pressing the HANDSET button.

During the call, the user can unlock up to 4 different outputs:

- 1st output (high energy) on the external station: briefly press KEY
- 2nd output (dry contact) on the external station: briefly press DOOR
- 3rd output (dry contact) on auxiliary relay (not supplied): press the KEY button for 3 seconds
- 4th output (dry contact) on auxiliary relay (not supplied): press the DOOR button for 3 seconds

Warning: 5 seconds after the door is opened, the call will be automatically closed.

While the monitor is ringing, by pressing the EYE button it is possible to move the display to an extension video camera, if present.

The user can interrupt the call at any time by pressing the HANDSET button.

#### **CONCIERGE CALL**

When the indoor station is in Stand-By the user can call the concierge, if present, by pressing the THREE LINES button.

Note: the indoor “porter” station must be assigned address 200.

#### **EXTERNAL STATION MONITORING**

Press the EYE button to monitor the external station; if multiple external stations are installed on the system, press EYE again to access the next external station.

During monitoring, the user can unlock:

- 1st output (high energy) on the external station: briefly press KEY
- 2nd output (dry contact) on the external station: briefly press DOOR

After 5 s from the door opening the call will be automatically closed.



During monitoring, press HANDSET to open the communication with the external station. Press again to end the communication.

### **RINGERS**

The device allows the selection between various ringtones and the setting of the same volume.

**RINGER VOLUME:** in stand-by mode, hold down the EYE button to access the selection of the ringer volume of the indoor station. Press the DOOR and EYE buttons to select the ringtone and KEY to confirm the choice.

**RINGTONE SELECTION:** in stand-by mode, hold down the HANDSET button to access the indoor station ringtone selection menu. Press the DOOR and EYE buttons to select the ringtone and KEY to confirm the choice.

### **INTERCOM CALLS**

The device allows intercom calls (DTD) between devices installed in the same apartment or between different apartments. The device is supplied with the DTD function disabled.

To activate the function, during normal operation, press the HANDSET button and then press the HANDSET button again for 3 seconds to enable/disable the function.

The disabled function is indicated, in the top right corner of the device LCD, by the symbol of a crossed-out speaker.

In Stand-By mode, briefly press HANDSET to access the intercom call:

1. Press the DOOR and EYE buttons to select the address number of the indoor station you want to call. Pressing and holding the same buttons quickly increases/decreases the number (min 001 max 200). Pressing the KEY button starts the call. The device will activate a feedback tone to indicate the call in progress.
2. Press the HANDSET button to end the call.

### **VIDEO SETTINGS**

When the device is in the active ringtone / monitoring / call in progress state, long press the THREE LINES button to access the video settings menu.

1. Press the DOOR and EYE buttons to scroll through the editable parameters: BRIGHTNESS, CONTRAST or COLOR. Confirm your choice by pressing the KEY button: the cursor bar will change color to indicate that the parameter can be edited.
2. Press the DOOR and EYE buttons to decrease or increase the parameter value in a range from 1 to 10. Confirm by pressing the KEY button. The next parameter will be displayed on the LCD.
3. Press the THREE LINE button to exit the menu.

Warning: The device will also exit the menu if there is no operation within 5 seconds.

## 2.3 Indoor station with 7" LCD touch screen (item VI2F-PIT7B)

### **LANGUAGE**

When the device is turned on for the first time, the language selection is displayed: select the desired language and press the "Exit" button. If no operation is performed within 10 seconds, English will be the default language. However, it is possible to change the language later in the following way: access the Settings/Language menu and select the required language.

### **CHANGE PASSWORD**

The default password of the device is 222222; it is possible to change the default password in the following way: access the Settings/Advanced Settings menu, enter the default password and press OK. Select the "Password Setting" parameter and enter the required values. Note: the password must contain 6 numbers. If you lose the password to access the advanced configuration menu, you can access the menu by typing the code 801801 to reset the device password.

### **ADDRESS**

Access the Settings/Advanced Settings menu. Enter the password and press OK to access the configuration menu. Select the "Address" parameter, associate the apartment address with the touch screen and confirm with the OK button. Note: the address to associate with the touch screen corresponds to the number of the button to be pressed on the external station or to the number to be entered in the external touch station.

### **SOUND**

The device has various ringtones. To listen to and select the ringtone: access the Settings/Sound menu and press the + and – buttons to change the selection. Press the "OK" button to confirm the choice or "EXIT" to cancel. OS ringtone: ringtone of the incoming call from the external station; Ringtone volume: volume of the call ringtone; IS ringtone: ringtone of the incoming intercom call; Repeat ringtone: at the end of the call cycle the ringtone is repeated until the call time expires; Button Tone: activation of the sound when the buttons are pressed.

### **CALLS:**

#### **ANSWER TO AN INCOMING CALL**

When a call is received from an external station, the device will start ringing and the image from the external station's camera will be displayed on the indoor "Master" station. The call can be answered by pressing the HANDSET button.

Answering a call will silence all indoor stations in the apartment. During the call, briefly pressing KEY will unlock the first gate (1st high-energy output on the external station); a long press (>3 sec.) of the same button will activate the 2nd output of the external station.

A brief press of the ENVELOPE button will activate the output on the auxiliary relay, if present. 5 sec. after the door is opened, the call will be automatically closed.

By pressing the OMINO button, it is possible to move the display to an extension video camera, if present. The resident can interrupt the call in progress at any time by pressing the "End" icon on the display or the HANDSET button.

#### **CALL TO THE CONCIERGE**

From the VI2F-PIT7B indoor station, you can make a call to the concierge (if present): access the "Call" menu, enter the concierge extension (200) and press the "Call" button; a call to the concierge will be activated automatically.

#### **INTERCOM CALL**

The system allows you to communicate between the various indoor stations of an apartment: access the call menu and press the "intercom" button; all the indoor stations of the apartment will start to ring, pressing the handset button of one of them will activate the intercom call.

#### **INDOOR INTERCOM CALL**

By accessing the "call" menu, you can start an intercom call between different apartments belonging to the system: enter the apartment number and press the "Call" button; the indoor

stations of the called apartment will start to ring, pressing the button of one of them will activate the intercom answer.

### **CAMERA MONITORING**

The device allows viewing of the cameras of the external stations or any analog cameras through the VI2F-CAM interface. Press the “cameras” button to activate the video flow of the first external station; by pressing the appropriate arrows it is possible to move from one camera to the next or previous one. If there are no further cameras, the device shows a black screen and then closes the viewing window. The camera viewing lasts 30 seconds although it is always possible to stop the viewing by pressing the “Exit” button; moving from one camera to another restores the viewing for 30 seconds.

### **GATES OPENING**

During a call or during monitoring of the external station it is possible to activate the relays that unlock the gates present in the system.

- Opening Gate 1 (high energy contact on board the external station): briefly press the button or the “unlock 1” button on the device display;
- Opening of Gate 2 (n.o. contact on the external station): press the button or the “unlock 2” button on the device display for >3 s;
- Opening of Gate 3 (exchange contact on the relay interface item VI2F-RELAY, optional): briefly press the button.

### **OPEN DOOR ALARM**

When the “GS” alarm input on the external station is unbalanced for more than 2 minutes, the device emits an optical signal (key LED flashing) and if the display is on, the open door icon will be shown to indicate that the door has been left open. Note: the open door signal is sent to all internal stations in the system; to block the signal, the associated door must be closed.

### **VIDEO SETTINGS**

In Call mode or while monitoring a camera, press the “Settings” icon to access the device display settings menu: press the + and – buttons to change the brightness, contrast, and color values.

### **PHOTO AND VIDEO ACQUISITION**

By default, each incoming call is associated with the acquisition of the first frame of the call. During a call, it is also possible to acquire additional frames by pressing the “Photo” button on the display menu. The photographs are stored in the device’s internal memory. If an SD card is installed on the device (not supplied), it is possible to save a 15-second video: during a call, press the “Record” button to acquire the video. The photographs and video recordings can be consulted in the “Message” menu by pressing the respective buttons. Within the menus, in addition to being able to view photographs and recordings, it is possible to delete a single Photograph/Video or the entire list by pressing the respective buttons. It is possible to deactivate the automatic frame acquisition functions in the following way: access the “Settings/Advanced Settings” menu, enter the password and press “OK”. Enter the “Other Settings” menu, delete the selection from the parameter and press “OK”.

### **FACTORY RESET**

You can restore the factory parameters in the following way: access the Settings/Advanced Settings menu, enter the default password and press OK. Select the “Device Reset” parameter and confirm. If you lose the password to access the advanced configuration menu, you can access the menu by typing the code 801801 to reset the device password. Note: the reset procedure does not delete previously recorded photographs and videos.

## 2.3 Indoor station with 7" LCD Touch screen - Wi-Fi (item VI2F-PIT7WF)

### BASIC FUNCTIONS AND CONFIGURATION

**FIRST TIME POWER ON** The device can be powered directly from the 2-wire BUS or by means of a 30Vdc stabilized power supply (VI2F-ALI600MA). When first turned on, or after a factory reset, the language selection page will be displayed on the LCD: after making the choice, the device's home page will be displayed. Note: if no language is selected, English will be automatically selected after 1 minute.

### HOME PAGE

The device's home page can be divided into different chapters:

#### System info

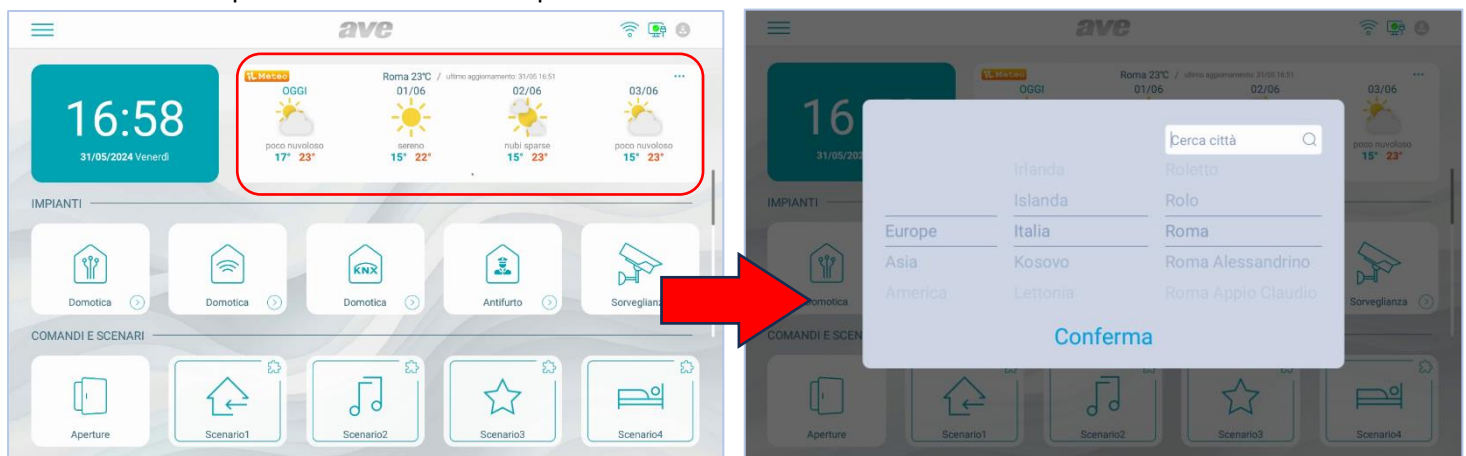
Section reserved for general information about the device and weather forecasts.

#### Weather information

##### Weather forecasts.

The device, if connected to the internet, can show the weather forecasts for four consecutive days, made available by the Ilmeteo.it service.

The weather information available is: weather forecast, minimum temperature, maximum temperature and current temperature of the desired location.



To select the city for which you want to view the weather forecast:

1. Press the 3 dots at the top right;
2. Enter the name of the desired location;
3. Press "Confirm";

The default city displayed by the device is Rome and the device provides the date and time of the last update performed.

### Systems

Management of the "advanced" functions of the system (to be activated in the "settings" menu):

- Wired Home Automation: interfacing with the AVE DOMINA PRO home automation system;
- Smart Home Automation: interfacing with the connected AVE DOMINA SMART civil series;
- KNX Wired Home Automation: interfacing with a third-party KNX web server (it is recommended to check compatibility by calling the Customer Service at the toll-free number 800 015 072);
- Burglar Alarm: interfacing with the AVE AF927 range burglar alarm control units;
- Surveillance: viewing of the cameras of the external stations or IP cameras associated with the system;
- Video intercom: management of the video intercom system;
- Surveillance: viewing of the cameras of the external stations or IP cameras associated with the system;

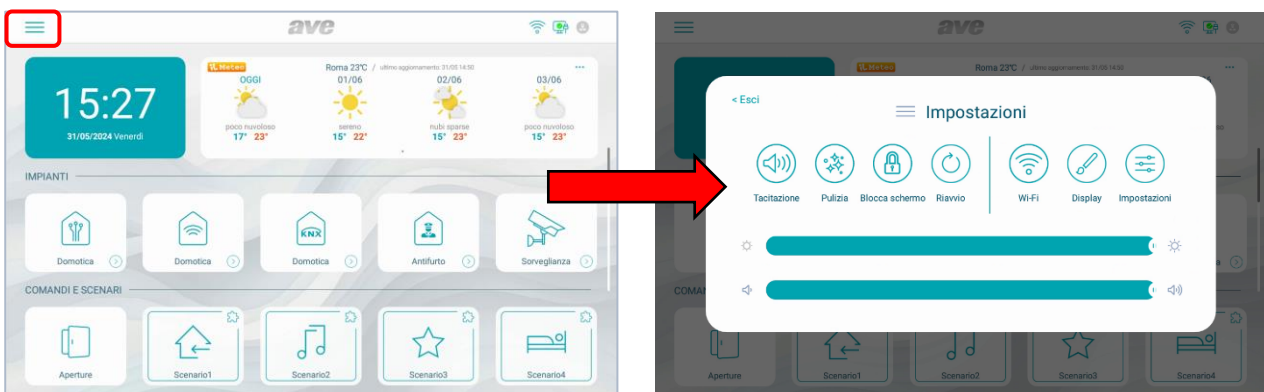
## Commands and scenarios

Management of scenarios associated with wired home automation or typical functions of the video intercom system:

- **Scenario 1-5:** activation of scenarios managed by the home automation web server; the use of the buttons is only possible in the presence of a home automation web server and the correct configuration of the home automation system;
- **Video intercom:** activation of the intercom call between indoor units of the same apartment or intercom calls between different apartments (function deactivated by default);
- **Relay:** menu for managing auxiliary relays art. VIIP-RELAY (not supplied with the product);
- **Call log:** history of the log of received calls;
- **Silence:** button for silencing the device's ringtone. The active silencing function is indicated by a red icon depicting a speaker, in the top left corner of the display;
- **Voice message:** the function allows saving a voice message on the device.

## Configuration menu

On the device's home page, you can access a "drop-down" menu by pressing the three horizontal lines at the top of the LCD downwards to access various functions.



The following operations can be performed from the menu:

- **Button 1** - silencing the ringtone; silencing is indicated by the icon of a crossed-out speaker in the top right corner of the home page;
- **Button 2** - LCD cleaning: pressing the button blocks the LCD for 30 seconds during which it is possible to clean it.  
Warning: use a damp cloth to clean the device's LCD; do not use detergents or other "aggressive" products.
- **Button 3** - screen lock: pressing the button blocks the device's LCD. Pressing the LCD unlocks the device.
- **Button 4** - restart: restarts the device.
- **Button 5** - Wi-Fi: access to the device's Wi-Fi configuration page.
- **Button 6** - display: access to the display configuration parameters.

From the menu, it is also possible to access all the submenus and all the parameters of the device by pressing the button:

- **Button 7** – Settings: access to the system configuration parameters. Within the configuration menu, access to the submenus containing the most critical parameters is password protected.

## Meaning of the configuration menu parameters

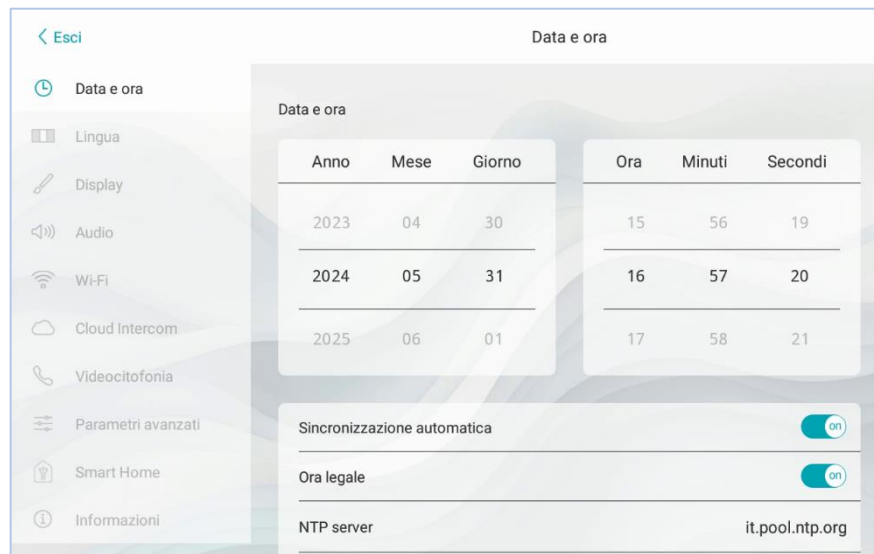
By accessing the system configuration menu from the drop-down menu on the home page, you have access to all the device parameters:

### Date and time

Device date and time configuration menu. The date and time can be set manually or, if the device is connected to the Internet, allow automatic updating of the same. The automatic updating of the date and time inhibits manual configuration of the same.

- **Automatic synchronization:** if the device is connected to the Internet, the date and time are automatically synchronized.

- Daylight saving time: if active, the device will automatically switch from solar time to daylight saving time and vice versa.
- NTP Server: server from which the time is read automatically (do not change the setting).
- Time zone: time zone of the place where the device is installed.
- 12-hour format: display of the time shown by the device with 12-hour or 24-hour format.



## Language

Menu for configuring the system language. Select the desired language and return to the Home page using the EXIT button

## Display

Display settings configuration page.

- Brightness: by sliding the cursor to the left, the display brightness decreases, by sliding to the right, the display brightness increases.
- Theme: parameter for setting the device's user interface. It is possible to select 4 different colors for the user interface. The menus and parameters of the product are not affected by the chosen theme.
- Domina Pro: parameters for configuring the interface towards the AVE wired home automation. The following parameters modify the user interface of the wired home automation managed by the web server.
  - Extend graphics to the burglar alarm: the user interface of the AF927 control unit will be the same as the one selected on the touch screen;
  - Environment style: choice whether to display the background image on the graphic maps or not;
  - Display: number of side-by-side maps displayed by the home automation page;
  - Show IoT connection: display of the connection icon to the connected AVE civil series. The icon is shown in the top right corner of the device's LCD;
  - Thermostat style: rectangular or round thermostat display;
  - Adaptive device layout: display of all home automation device icons at the same size;
  - Click on the entire device area: the sensitive area is the entire button or just the three dots at the top right;
  - Hotel mode: display of the graphic map within the home automation interface management pages;
  - Device grouping: grouping of devices based on their characteristics (lights, shutters, etc.);
  - Shading: activation of shadows on maps;
  - Advanced interface: enabling debugging parameters for technical assistance on the product;
  - Device sorting: currently not used;
  - Scene grouping: currently not used;

- Language: the language of the AF927 control unit will be the same as the one selected on the touch screen;
  - a) Domina Smart: parameters for configuring the interface towards the connected AVE civil series. The following parameters modify the user interface of the connected civil series. See the parameters of the previous point.
  - b) Burglar alarm: parameters for configuring the interface to the AF927 intrusion control unit.
- Extend graphics to the burglar alarm: the user interface of the AF927 control unit will be the same as the one selected on the touch screen;
- Language: the language of the AF927 control unit will be the same as the one selected on the touch screen;
  - a) Screensaver: selection of the screensaver image used by the device. By pressing the "add images from SD card" button, it is possible to load additional new images into the device using an SD card (not supplied and max 32Gb) to be inserted in the appropriate slot located on the back of the device.
  - b) The screensaver activates after (sec): seconds after which the screensaver activates. By pressing the + and - buttons it is possible to increase or decrease the waiting time.
  - c) The screen turns off after (min): seconds after which the device screen turns off. The seconds are counted from the screensaver activation.
  - d) Screen lock with Password: activation of the screen lock function at the same time as the screensaver. The screen lock function forces the user to enter the password to unlock the device (the password must be set in the appropriate menu shown below).

## Audio

Configuration of the sound signals emitted by the device. For all parameters, it is possible to increase or decrease the volume of the signal by sliding the corresponding cursor to the left (decreases the sound volume) or to the right (increases the sound volume).

- External station: by pressing the + and - buttons, it is possible to select from the ten melodies proposed by the device, the one emitted when a call is incoming from the external station.
- Other: by pressing the + and - buttons, it is possible to select the melody that the device emits with each other alarm signal.
- AVE alarm: by pressing the + and - buttons, it is possible to select the melody that the device emits with each other signal (alarms, alarms from the SMART HOME).
- Voice call: volume of the conversation tone during the call from the external station.
- Click on the screen: activation of the emission of a click when the buttons on the screen are pressed.

## Wi-Fi

Menu for activating and configuring the device's Wi-Fi card.

- Wi-Fi: button for turning the device's Wi-Fi network on/off.
- Available networks: list of networks detected by the device. By pressing the "information" button, the information on the Wi-Fi network in question is displayed and it is possible to dissociate it from the device by pressing the "Dissociate" button.

## Cloud Intercom

Menu for managing the device's remote control to the AVE VIDEO V44 APP for mobile devices with iOS and Android operating systems.

- Associate: display of the QR code to be scanned using the APP of the mobile device to be associated with the system.
- Associated users: page for viewing and managing the accounts associated with the system.
- Enable AVE Cloud Intercom: activation of the device's communication to the remote control service server.
- Check the connection to the cloud intercom: test button for checking the device's connection to the remote control server.

- Cloud intercom server address: address of the remote control server (do not change the parameter).

### Video intercom

Settings for the device's video intercom functions.

- Intercom: activation of the "intercom" function between different apartments. If the parameter is deactivated, the user will not be able to receive and make calls to and from other apartments.
- Automatic image capture: automatic acquisition of the image sent by the external station when a call arrives.
- Automatic recording: automatic recording of an incoming call from the external station.
- Automatic unlocking of the electric lock: "doctor's office" function. The main gate (electric lock in power) is automatically activated when a call is received from the external station.
- Automatic unlocking set: the parameter allows the automatic unlocking to be associated with certain time slots.

### Advanced parameters

Password protected menu (default 222222). Allows the configuration of various system parameters (indoor unit address, home page configuration, password change, device reset, etc.). To confirm any changes to the parameters, press the "OK" button. Changing one or more parameters in the menu could affect the correct functioning of the system.

- Indoor unit address: this button accesses the configuration page of the unique address of the device.  
The maximum number of touch screen monitors in an apartment is 4, each device must have a unique ID.
- Main page management: configuration page of the home page of the device. The parameters on this page "populate" the Home page.  
Date and weather: activation of the weather section of the home page.

#### SYSTEMS

**Domina Pro:** activation of the button to access the interface to the web server of the AVE DOMINA PRO wired system<sup>(1)</sup>.

**Domina Smart:** activation of the button to access the interface to the root node of the AVE DOMINA SMART system.

**KNX Pro:** activation of the button to access a web page generated by a KNX web server<sup>(3)</sup>.

**Burglar alarm:** activation of the button to access the AF927 range burglar alarm control unit<sup>(2)</sup>.

**Surveillance:** activation of the button to display the cameras of the external units and any IP cameras connected to the system.

#### COMMANDS AND SCENARIOS

The parameters allow the enabling, on the Home page, of the buttons for the rapid activation of the home automation scenarios managed by the AVE DOMOTICA PRO wired system<sup>(1)</sup>.

It is possible to activate a maximum of 4 direct buttons on the home page.

#### Scenario button configuration:

Activate the scenario button using the scroll button and associate:

- the name of the scenario that will be displayed on the home page;
- the icon that is displayed on the home page by choosing it from those proposed by the system (it is not possible to import new icons);
- address previously associated with the scenario configured in the AVE DOMINA PRO system (from 01 to EF);

Note (1): The functionality is possible if the art. 53AB-WBS or a device with AVE with integrated Web server is installed on the system.

Note (2): The functionality is possible if the art. AF927PLUS is installed on the system.



Note (3): The functionality is only available with the TS-SMART10xx and TS-SMART18xx devices

Note (4): the temperature is detected by a thermometer present only on the TS-SMART10xx and cannot be integrated with the temperature control system of the Domina systems.

- **Password:** page for changing the user password for managing the screen lock. Access the password you want to change, enter all the required data and press “OK” to confirm the change.
- **Monitorable external stations:** the parameter indicates which external stations can be called up by the device.
- **Monitorable external stations:** by activating the parameter, the external station with the same address is associated with the monitor.  
The activated “star” icon allows the use of the key button on the monitor to unlock the electric lock when the display is off.  
Warning: if the button on the device is activated, accidentally pressing the button while cleaning it will unlock an external gate.
- **Relay association:** within this menu it is possible to activate the connection with the auxiliary relay #3 (3rd gate) and #4 (4th gate).  
Note: the management of the #4 unlock is active in devices with MCU ver. 1.07 and SW ver. 1.7.1 or later. Devices with versions prior to those previously reported can manage a maximum number of 3 gates.
  - **Relay icons and labels:** for each icon associated with a gate it is possible to configure an image (among those proposed by the device) and a label that will be shown on the call page.
- **Factory reset:** total reset of the device to the factory parameters.

## Smart Home

Configuration menu of the interface parameters towards the advanced devices that can be integrated into the system.

- Configuration of the Domina PRO home automation supervisor address: address of the home automation supervision web server. By pressing the “Default Address” button, the address is reset to the default parameters 192.168.1.10. After each change, it is necessary to press the “Save” button to confirm it.
- Configuration of the Domina SMART root node address: address of the device configured with the root node function in the DOMINA SMART system. By pressing the “Default Address” button, the address is reset to the default parameters 192.168.1.12. The root node address can be found via the AVE Cloud APP by checking the addresses of the devices in the field.
- Configuration of the burglar alarm control unit address: address of the burglar alarm control unit (AF927 range) present on the system. By pressing the “Default Address” button, the address is reset to the default parameters 192.168.1.11. After each change, press the “Save” button to confirm it.
- KNX PRO address configuration: address of the KNX web server you want to access to view the web pages generated by it. The displayed address is purely indicative: the identification of the address assigned to the KNX web server is external to AVE products. By pressing the “Default Address” button, the address is reset to the default parameters 192.168.1.13.  
WARNING: The AVE VI2F-PIT7WF touch screen is a viewer of a web page generated by a KNX web server. AVE declines all responsibility for KNX products, not produced by it, installed on the system.

## Information

Device information display page (OS version, network information, etc.).

### **INTERFACING WITH AVEBUS HOME AUTOMATION SYSTEM AND INTRUSION DETECTION**

The touch screens can be interfaced with AVEBUS home automation systems and AF927 range burglar alarm control units via data network and Wi-Fi connection.

The default parameters of the touch screens are already set to be able to communicate (if activated) with the home automation system and the burglar alarm system.

The default parameters of the two systems are:

- a. **HOME AUTOMATION SYSTEM:** <http://192.168.1.10>
- b. **INTRUSION DETECTION SYSTEM:** <http://192.168.1.11>

From the interface configuration page it is always possible to restore the system's default parameters.

The interface allows:

#### **HOME AUTOMATION SYSTEM (1):**

- manage all the functions of the home automation system (lights, dimmers, shutters, temperature control, etc.).
- receive alarms from the home automation system, silence them, eliminate them.

#### **INTRUSION ALARM SYSTEM (1):**

- manage all the functions of the intrusion alarm system (arming, disarming, partialization, etc.).
- receive alarms from the intrusion alarm system; at the same time as an acoustic alarm signal is emitted, the LED bar starts flashing red.

Note (1): the touch screen is only a system viewer. All the functions and security of the systems are managed by the home automation supervisor (web-server) or by the intrusion alarm control unit. The lack of the touch screen does not cause the home automation and intrusion alarm systems to malfunction, which will continue to manage their respective systems.

### **ASSOCIATION OF IP CAMERAS**

The system can display IP cameras (max 64) if they are associated with the device. By accessing the "Surveillance" menu and then pressing the "View IP cameras" button, you can:

- Add a new IP camera:
  - Camera name: name associated with the camera;
  - RSTP address of the camera:
  - Add: button to confirm the operation;
  - Import the profile from the microSD.
- Modify the parameters of an IP camera already inserted: position yourself on the parameter to be modified, make the modification and press the "Save" button.

**Camera list:** the list of cameras associated with the device is displayed. Pressing the icon of a camera opens the page for viewing the images sent by it. To close the page, press the red button. Pressing the button with two arrows allows you to move between.

### **ASSOCIATION OF AVE VIDEO V44 APP**

The monitor can be associated with a mobile phone with an iOS or Android operating system to allow remote response to an incoming call from an external station.

Download the AVE VIDEO V44 application from the APP STORE or GOOGLE PLAY and register the new user. To associate the mobile phone, simply enter the settings menu and then the "Cloud Intercom Settings" menu. Press the "Add new user" button and frame the QR code with the phone's camera.

## 1 CARD PROGRAMMING

The system allows the management of the main relay of the outdoor stations (item VI2F-PE1, VI2F-PE2, VI2F-PET7) through the use of cards with MIFARE technology (item 44339CHU-MB). Outdoor stations items VI2F-PE4 and VI-PEAUX do not support the card reading/programming function.

The maximum number of cards that can be managed is 200 (1 x MASTER + 199 x SLAVE).

There are two types of cards available:

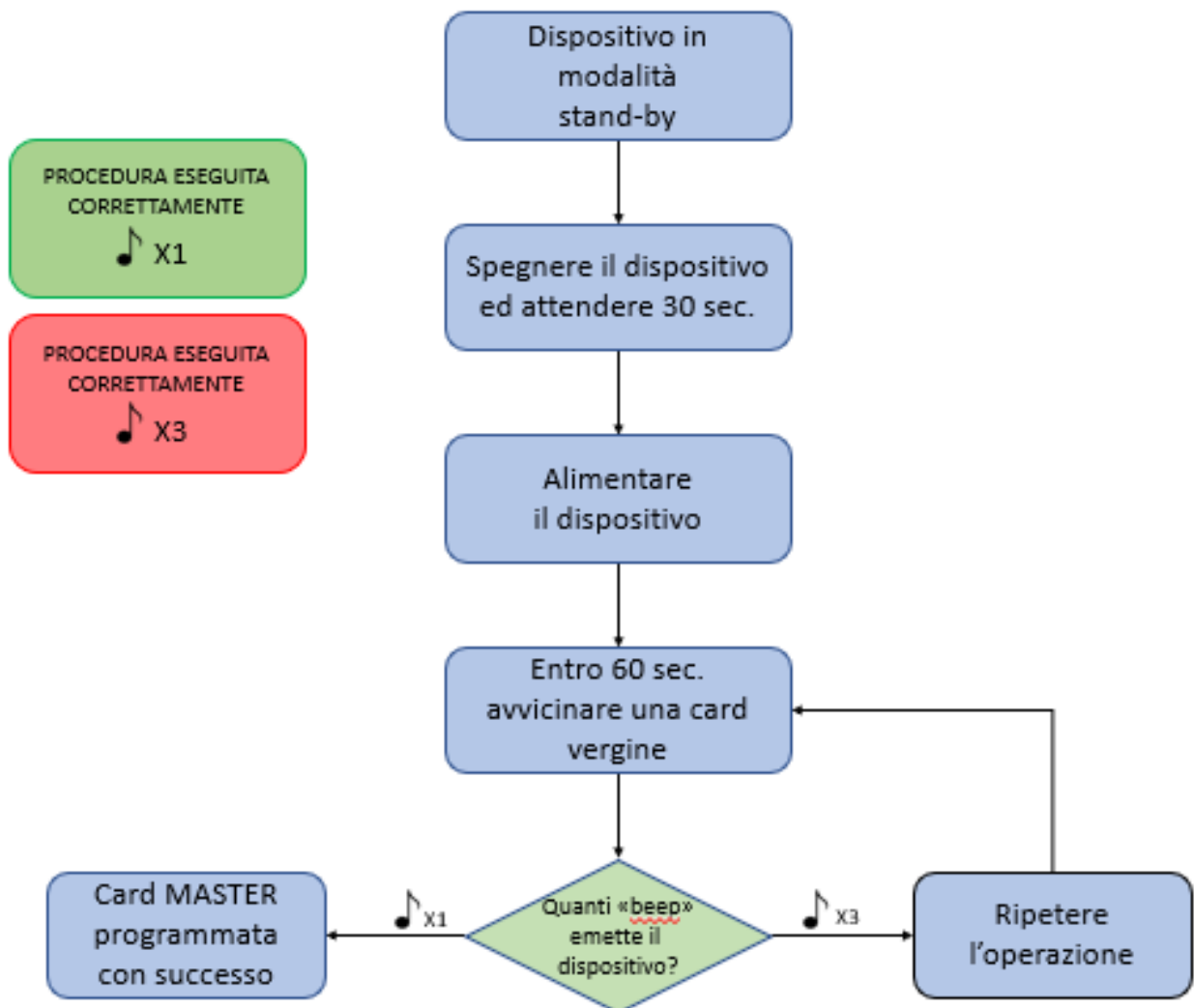
- MASTER card: this is the system card through which other cards can be generated. To create USER cards, a MASTER card must have been created.
- USER cards: these are the cards to be given to customers and which will be used to open the gate

### 4.1 Creating a MASTER card

The procedure for creating a MASTER card is outlined below:

- Disconnect the power supply from the outdoor station;
- Wait 30 seconds and reconnect the power supply;
- Within 60 seconds of switching the device back on, touch the card reader located on the outdoor stations (identified by the special logo on the front of the device) with a blank card (item 44339CHU-MB) and wait for a long confirmation "beep".

## PROGRAMMAZIONE CARD MASTER



#### 4.2 Accessing the Card Registration Menu

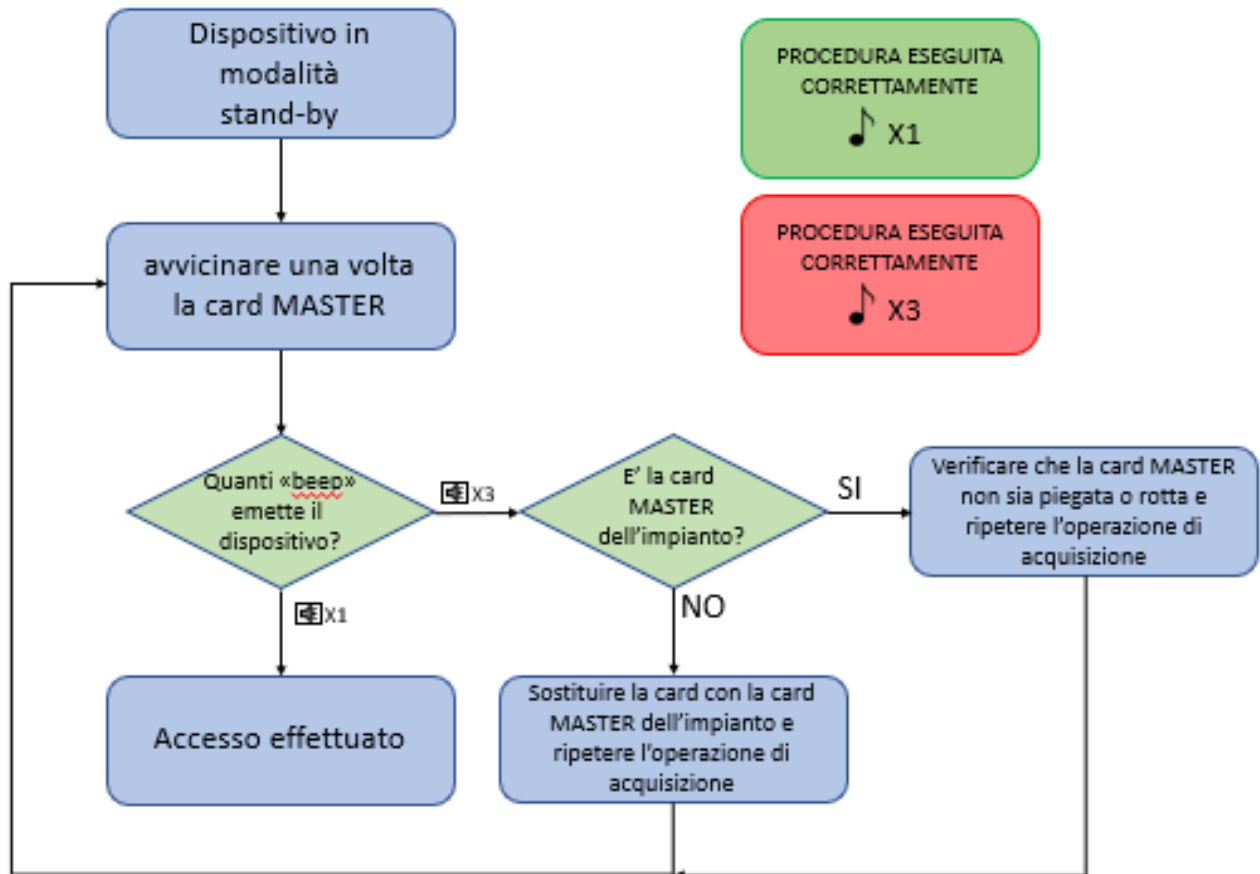
The system allows the management (programming and deletion) of user cards.

To access these functions, it is necessary to enter the registration menu and select the operation to be performed.

The procedure for accessing the Card registration menu is as follows:

- a. In stand-by mode (system at rest), touch the card reader located on the outdoor station with the MASTER card: the device will emit a confirmation "beep".

### ACCESSO AL MENU' REGISTRAZIONE CARD

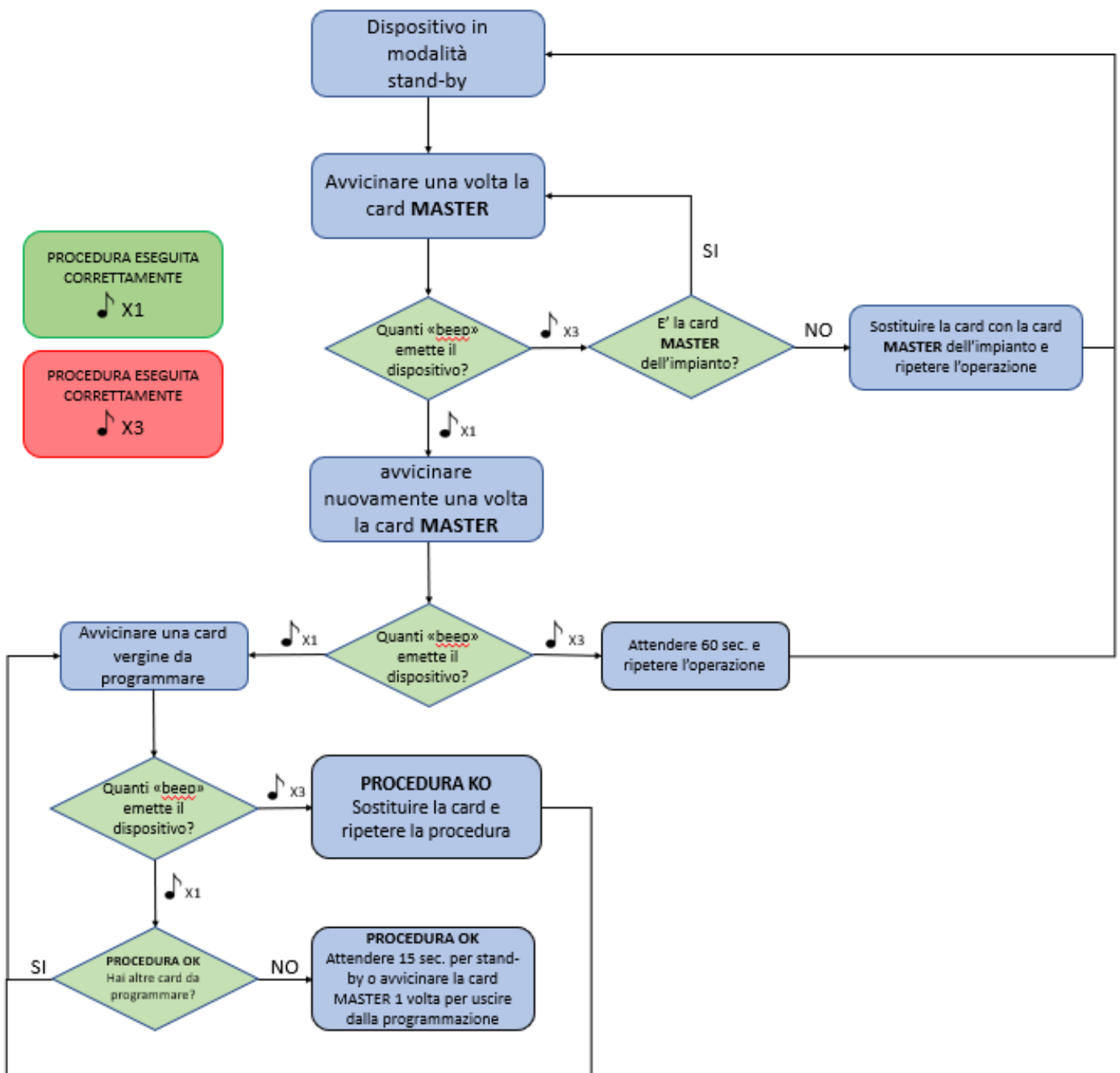


### 4.3 Creating a USER card

The procedure for creating a User card is outlined below:

- From the Card Registration menu, touch the card reader located on the outdoor station with the MASTER card **once**. The outdoor station will beep to confirm that it has entered "User Card Creation" mode;
- Within 15 seconds, touch the card reader with a blank card and wait for a "beep" to confirm the operation. Proceed with the other cards to be associated;
- If no operations are performed for 15 seconds, the system exits the user card programming procedure.
- At the end of the procedure, touch the reader with the MASTER card to exit the programming menu.

## PROCEDURA DI CREAZIONE CARD UTENTE

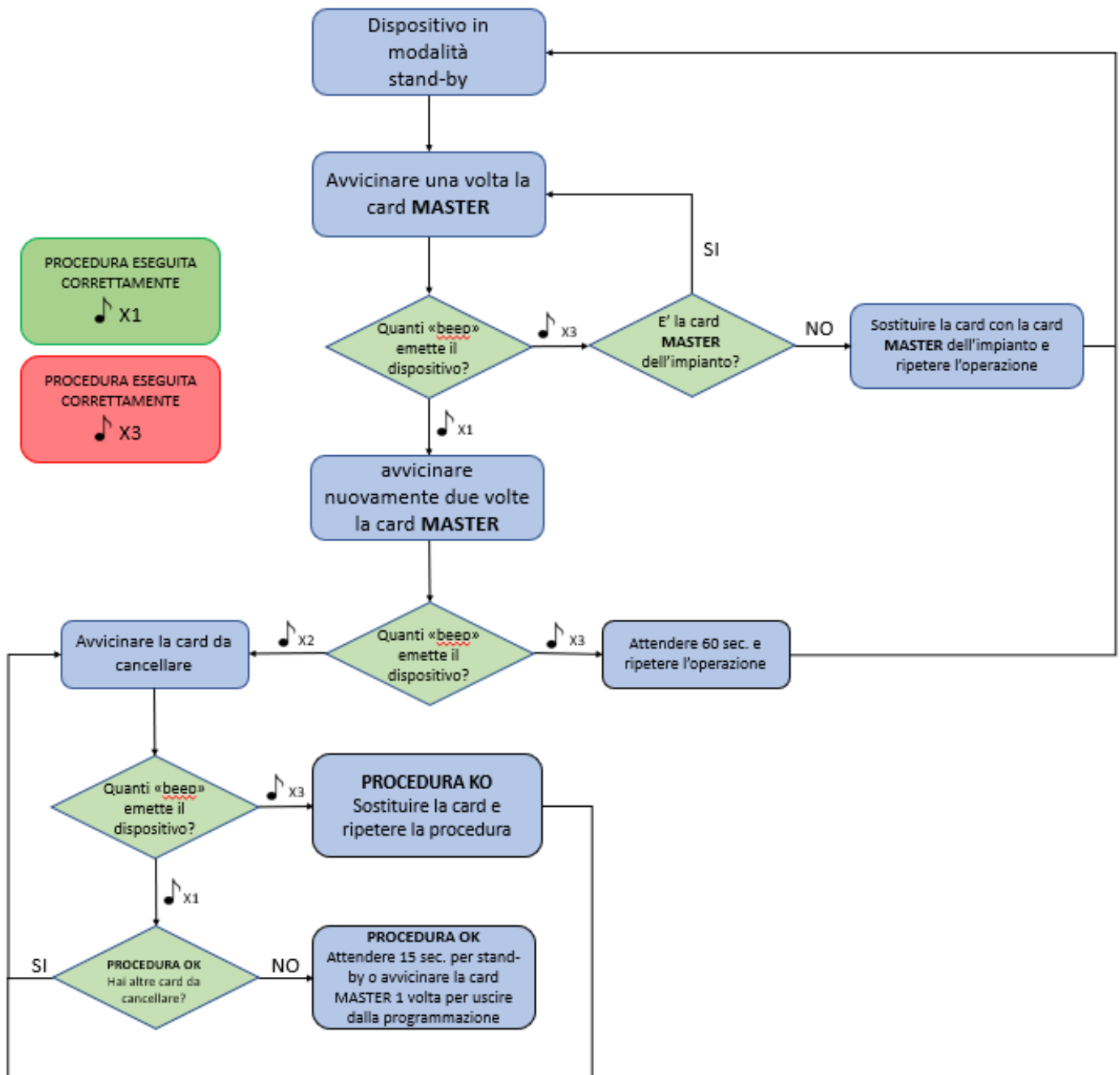


#### 4.4 Deleting a USER card

The procedure for deleting a user card is set out below:

- From the Card Registration menu, touch the card reader located on the outdoor station with the MASTER card **twice**. The outdoor station will emit two "beeps" confirming that it has entered "user card deletion" mode;
- Within 15 seconds, touch the reader on the outdoor station with the card to be deleted. If the operation is successful, the device will emit a confirmation "beep" and will prepare for a new deletion;
- If no operations are performed for 15 seconds, the system exits the user card programming procedure.
- At the end of the procedure, touch the reader with the MASTER card to exit the programming menu.

### PROCEDURA DI CANCELLAZIONE CARD UTENTE

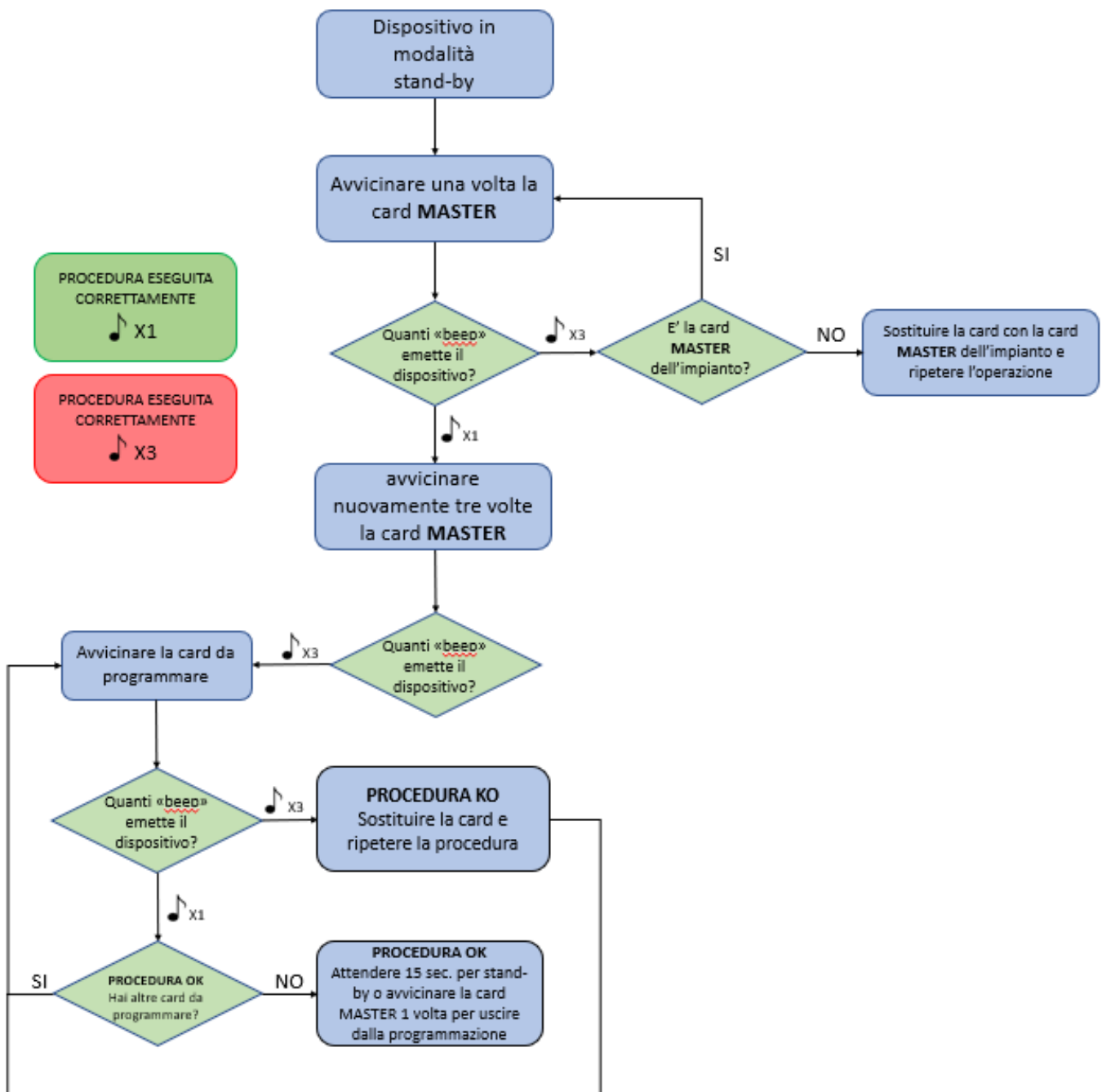


#### 4.5 Duplicating a MASTER card

The procedure for creating several MASTER cards is outlined below:

- From the Card Registration menu, touch the card reader located on the outdoor station with the MASTER card **three times**. The outdoor station will emit three "beeps" confirming that it has entered "MASTER card multiple creation" mode;
- Within 15 seconds, touch the card reader with a blank card and wait for a "beep" to confirm the operation. Proceed with the other cards to be associated;
- If no operations are performed for 15 seconds, the system exits the user card programming procedure.
- At the end of the procedure, touch the reader with the MASTER card to exit the programming menu.

### PROCEDURA DI DUPLICAZIONE CARD MASTER

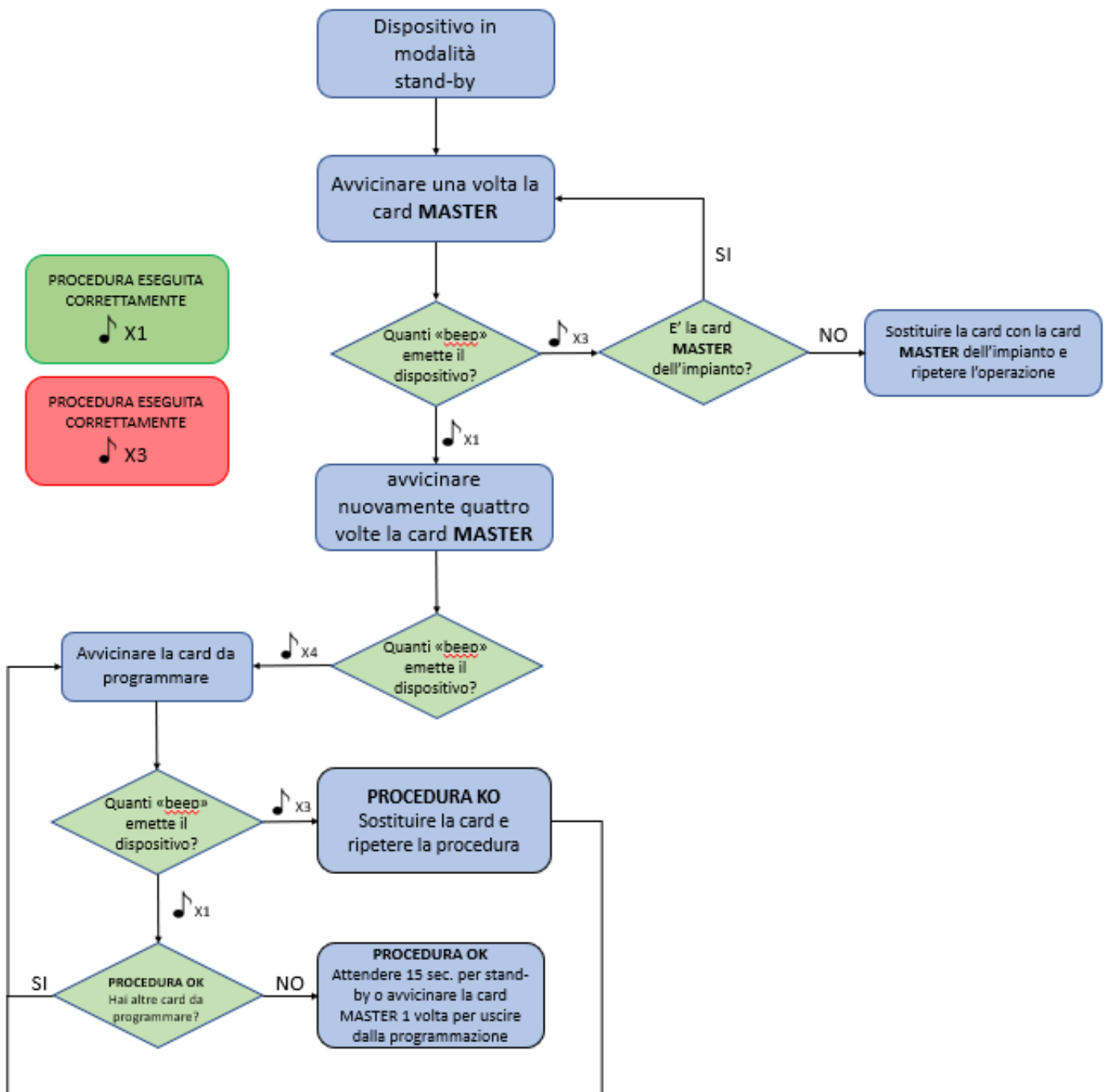


#### 4.6 Deleting all MASTER cards

The procedure for deleting all MASTER cards is outlined below:

- e. From the Card Registration menu, touch the card reader located on the outdoor station with the MASTER card **four times**. The outdoor station will emit four audible signals confirming that it has entered the "user card deletion" mode;
- f. Within 15 seconds, touch the reader on the outdoor station with the card to be deleted. If the operation is successful, the device will emit a confirmation tone and prepare for a new deletion;
- g. If no operations are performed for 15 seconds, the system exits the user card programming procedure.
- h. At the end of the procedure, touch the reader with the MASTER card to exit the programming menu.

### PROCEDURA DI CANCELLAZIONE CARD MASTER



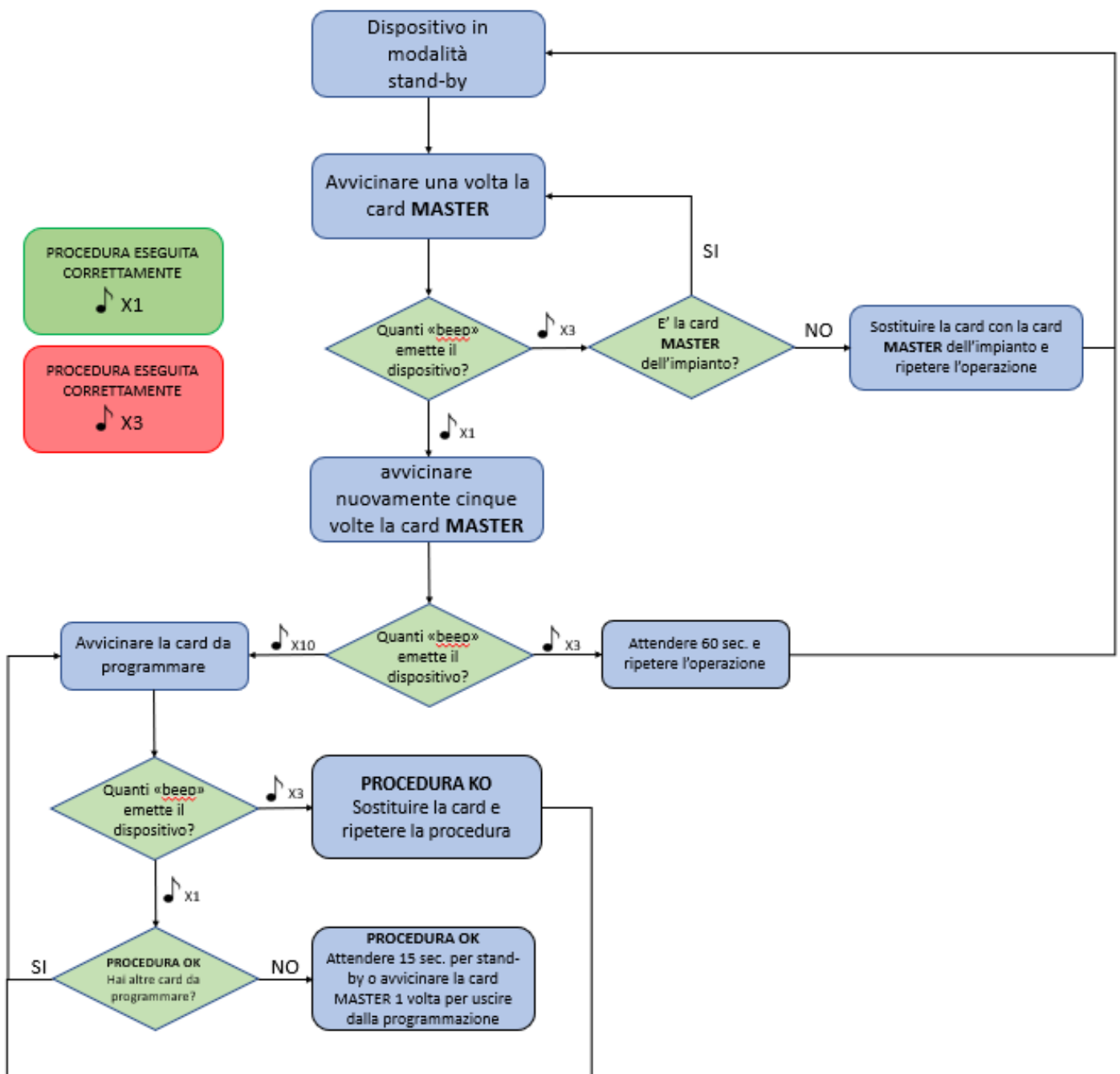


#### 4.7 Deleting all USER cards

The procedure for deleting all User cards is outlined below:

- From the Card Registration menu, touch the card reader located on the outdoor station with the MASTER card **five times**. The outdoor station will emit ten "beeps" confirming that it has entered the "user card deletion" mode;
- If the procedure is successful, the outdoor station will beep once and return to Stand-by mode.
- If the procedure is unsuccessful, the outdoor station will beep three times and return to Stand-by mode;
- If no operations are performed for 15 seconds, the system exits the user card programming procedure.
- At the end of the procedure, touch the reader with the MASTER card to exit the programming menu.

### PROCEDURA DI CANCELLAZIONE DI TUTTE LE CARD UTENTE

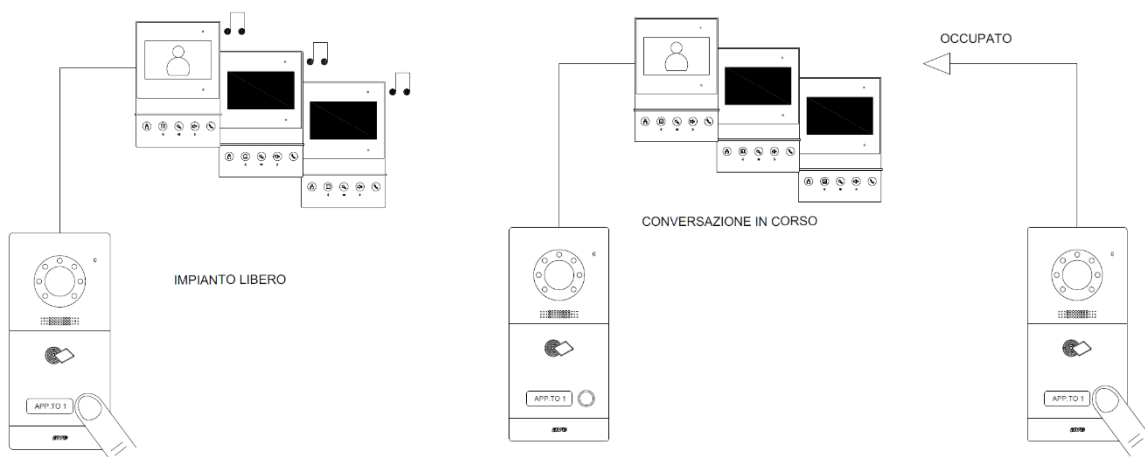


# SYSTEM OPERATION

## 1 CALL FROM AN OUTDOOR STATION

Press one of the buttons on the outdoor stations to make a call to the corresponding indoor station.

- If the system is free, the call will be forwarded to the corresponding selected indoor station
- If the system is busy with another call, the outdoor station will emit three "line busy" beeps. Wait a few moments and repeat the operation.



**ATTENTION:** if the call button is held down for more than 2 seconds, the call is cancelled. This behaviour is a feature of the system to prevent malicious persons from blocking the system by holding down a button with a "foreign body".

To make a call from the outdoor station with LCD, proceed as follows:

- a. Name list mode: press on the name corresponding to the desired extension; to move from one page to another, press on the arrows at the top of the screen;
- b. Numeric keypad mode: enter the number of the desired extension (if known) and press the handset button. If the extension is not known, it is possible to display the list of extensions by pressing the "figure" button (located at the top of the screen); scroll through the list of extensions and select the desired one.

## 2 ANSWERING A CALL

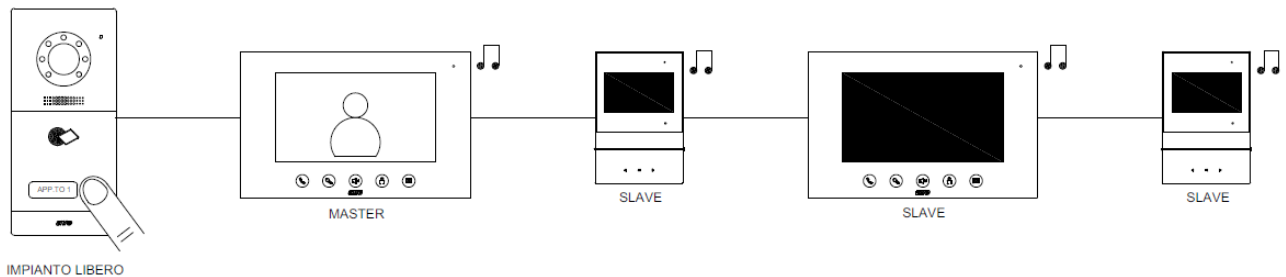
When receiving a call from an outdoor station, the system behaves as follows:

- 4.3" touch Screen (item V12F-PIT4B) and 7" touch Screen (item V12F-PIT7B): the LCD of the device displaying the camera from which the call originated is activated. To answer the call, press the "handset" button.
- Handset (item V12F-PICAB): emits the call in-progress tone. To answer the call, pick up the handset.

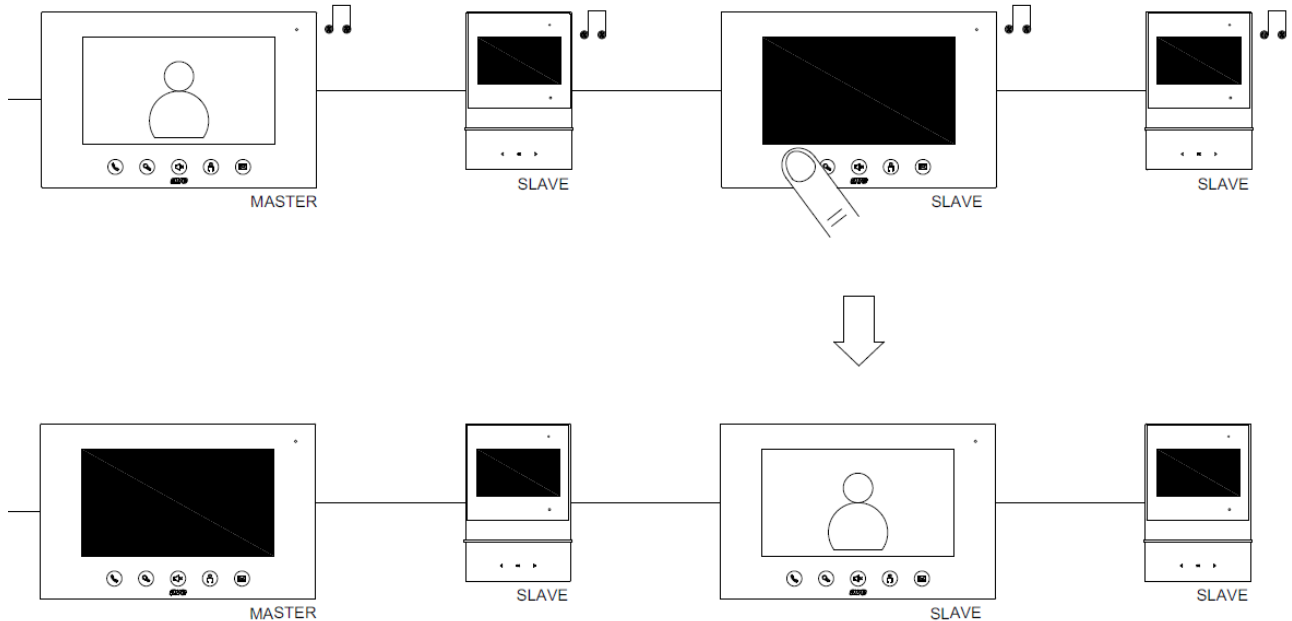
When a call is answered, all other indoor stations with the same address stop ringing.

If several indoor stations are installed in a flat, the system will behave as follows:

- All installed indoor stations (to which the call was forwarded) start ringing;
- The "MASTER" monitor will display the image from the outdoor station; all "SLAVE" monitors will remain off and will continue to ring;



When a call is answered from a "SLAVE" station, the LCD of that station is switched on (the LCD of the MASTER indoor station is switched off). To end the call, press the handset button again.



### 3 DOOR OPENER FUNCTION

The door opener function allows the management of electro-locks connected to the outdoor station. The outdoor stations allow the opening of two gates with two contacts directly on board. It is possible to manage the opening of a gate in two different situations:

- **With a call in progress**

During a call, it is possible to control the two relays on board the device.

**VI2F-PICAB** device:

Right button: press briefly to activate the dry-contact relay.

Right button: press for 3 seconds to activate the power contact relay.

Left button: press briefly to activate the auxiliary relay (not supplied)

**VI2F-PIT4B** device:

Key button: press briefly to activate the power contact relay.

Key button: press for 3 seconds to activate the dry-contact relay.

House button: press briefly to activate the auxiliary relay (not supplied)

**VI2F-PIT7WF** device:

The keys for unlocking the relay are displayed on the right-hand side of the LCD screen during a call.

Unlock 1: activates the power contact (can also be activated by the button with the key).

Unlock 2: activates the dry contact

Unlock 3: activates the auxiliary contact (not supplied)

**VI2F-PIT7B** device:

The keys for unlocking the relay are displayed on the right-hand side of the LCD screen during a call.

Unlock 1: activates the power contact.

Unlock 2: activates the dry contact

Key button: press briefly to activate the power relay.

Key button: press for 3 seconds to activate the dry-contact relay.

Envelope button: activates the auxiliary relay (not supplied)

- **With system at rest**

From the indoor station, it is possible to unlock both electromechanical locks of any of the outdoor stations, even when no call is active; to do this, it is necessary to call up the camera of the desired outdoor station and press the corresponding unlock button (depending on the indoor station from which the operation is performed).

The relays of the outdoor station No. 1 only can be unlocked using the handset (Item VI2F-PICAB). The operation can also be performed without lifting the handset.

## 4 AUTOMATIC DOOR OPENER FUNCTION (Doctor' s Office Function)

The "Automatic Door Opener" function enables relay No. 1 (power relay) to close immediately when a call is received from an outdoor station. This feature, which is particularly useful in doctors' offices for example, allows the door to be opened automatically without user intervention

The Doctor's Office function is available for the VI2F-PIT7B and VI2F-PIT7WF indoor stations and its activation is indicated by the "key" symbol on the indoor station's LCD screen.

Attention: the function must be activated from the appropriate menu (password-protected - default password 222222) and remains active until it is disabled by the user. Care should therefore be taken when managing this function to prevent the door from opening automatically at undesirable times.

## 5 INTERCOM CALL

The system allows audio intercom calls between:

- indoor stations in the same flat (indoor intercom call)
- indoor stations in different flats (outdoor intercom call)

From an indoor station:

- a. press the "call" button
- b. enter the number of the indoor station to be called
- c. press the "call" button
- d. all indoor stations in the flat will start ringing simultaneously; answering an intercom call from an indoor station will cause the other indoor stations in the flat to stop ringing.

If the line is:

- a. free: the call will be forwarded to the selected indoor station;
- b. busy: the indoor monitor switches off and the intercom call is not forwarded.

To end the call, press the "End" button or the "handset" button.

### Note (1):

Incoming/outgoing intercom calling is available at all indoor stations equipped with LCD monitors; the handset only allows calls to be received.

### Note (2):

A call from an outside station always has priority over an intercom call.

If a call is received from an outdoor station during an intercom call between indoor stations, the intercom call is ended immediately, so that the incoming call from the outdoor station can be forwarded.

## 6 MUTE MODE (Mute function)

The "mute mode" turns off the indoor stations' ringtone when a call is received from any outdoor station.

The "mute operation" mode active on the indoor station is displayed as follows:

DEVICE	ACTIVE MUTE SIGNAL	INCOMING CALL
VI2F-PICAB	No signal	Minimum volume ringtone
VI2F-PIT4B	green LED L1 flashing	The LCD turns on with no sound
VI2F-PIT7B	The white LED on the speaker icon lights up.	
VI2F-PIT7WF	The mute symbol on the device' s LCD screen lights up	

## RINGTONES

A variety of ringtones are available for incoming call notification.

The procedure for selecting the ringtone is illustrated below:

DEVICE	MENU	SELECTION
VI2F-PICAB	Press the PS button (left button)	Each press of the button corresponds to a change in the ringtone
VI2F-PIT4B	Press the "handset" button for 5 seconds to access the ringtone selection menu	Press the "cursor" buttons to change the ringtone and press "OK" to confirm. To cancel the operation press the "Back - Handset" button
VI2F-PIT7B	Go to the "Settings/Audio" menu	Press the "+" and "-" buttons to scroll through the ringtones and press "OK" to confirm. OS Ringtone: ringtone for incoming calls from outdoor stations IS ringtone: ringtone for intercom calls
VI2F-PIT7WF	Access the "Settings/Alert Tones" menu	Scroll through the ringtones to select the desired one

## 7 USING A CARD TO OPEN A GATE

The door connected to the outdoor station can be opened by simply holding a card (item 44339CHU-MB or 44339CHU-MT), previously assigned to the system, against the card reader symbol.

The system allows the association of 50 cards on the VI2F-PE1, VI2F-PE2, VI2F-PE1AP, VI2F-PE2AP stations and of 200 cards on the VI2F-PE7T station.

The card programming procedure is illustrated in the relevant chapter.

The system can be programmed using the V44CONFIG software and the VI2F-USB programming interface to select which relay on board the outdoor station can be controlled.

Depending on the programming, touching the card reader with a card will unlock:

- Power relay No. 1
- Dry contact relay No. 2
- Both relays

## 8 OPENING A GATE BY MEANS OF A DOOR OPENER BUTTON

The door connected to the outdoor station can be opened using a normally open button (e.g. Item 441005) connected between the GND and DOOR terminals.

Depending on the programming carried with the V44 CONFIG software, the connected button allows unlocking:

- Power relay No. 1 (default setting)
- Dry contact relay No. 2
- Both relays

## 9 OPENING A GATE BY MEANS OF A NUMERICAL CODE

The following procedures are only possible with the VI2F-PE7T outdoor station.

The door connected to the power contact of the outdoor station can be opened with two different types of unlock codes.

**COMMON PASSWORD:** if activated in the corresponding menu, it allows closing the power relay of the outdoor station by entering a unique password for the entire system.

Proceed as follows to display the code entry page:

1. Press the # button
2. Press the # button again for 2 seconds
3. Enter the common system code configured during installation (default 666666)
4. Press "OK"

**USER PASSWORD:** is the private password for each individual flat and can only be configured using the V44 CONFIG configuration software and the VI2F-PROG programming interface.

If activated in the corresponding menu, it allows closing the power relay of the outdoor station by entering a unique password for the entire system.


Proceed as follows to display the code entry page:

1. Press the \* and then the # buttons
2. Enter the flat number and the unique code configured via the V44 CONFIG software
3. Press "OK"

Attention: the default programming of the device has no pre-configured user codes.

## 10 DISPLAY OF AUXILIARY CAMERAS

The system allows the display of analogue video cameras via item VI2F-CAM connected to the 2-wire Bus.

To view the various cameras, simply press the button and wait for the image  from an outdoor station to appear; to view the other installed cameras, it is necessary to change the image transmission device using the arrows on the right side of the LCD.

The camera display types are:

- a. Camera configured in **outdoor station extension mode:** one camera associated with each outdoor station can be displayed.
- b. Camera configured in **independent mode:** up to 12 cameras can be displayed.

During a call, it is possible to view the camera of the outdoor station from which the call was transferred, as well as the associated camera (outdoor station extension mode). To move from the outdoor station to the associated camera, simply press the "picture" button or scroll with the arrows on the right hand-side of the LCD.

When viewing cameras independently of a call, press the arrows on the right of the LCD to scroll.

## 11 IMAGE CAPTURE AND VIDEO RECORDING

The VI2F-PIT7B and VI2F-PIT7WF devices allow an image to be captured by the outdoor station's camera when a call is transferred from it to the indoor station.

This function can be disabled via a special parameter in the advanced configuration menu of the device.

The captured image is saved in the internal memory of the device.

It is also possible to record a video on demand during a call. To do this, simply press the "video" button on the call page.

It is also possible to capture images from analogue cameras interfaced via the item VI2F-CAM.

Videos are only stored on an SD card (not supplied), which must be inserted into the SD card slot on the device.

The devices accept SD cards from 2GB to 32GB.

N.B.

The VI2F-PIT4B and VI2F-PICAB outdoor stations do not support the function described above.

## 12 REPLACEMENT OF NAME TAGS

The outdoor stations (items VI2F-PE1, VI2F-PE1AP, VI2F-PE2, VI2F-PE2AP, VI2F-PE4, VI2F-PEAUX, VI2F-PEAUX4) are equipped with name tags that are placed in the corresponding call button.

The tag can be replaced by removing the front cover of the devices.

To perform this operation:

### **IN-WALL STATIONS:**

- a. Unscrew the central screw on the underside of the DEVICES (the other two screws do not need to be removed);
- b. Pull the bottom side of the cover towards you until it disengages from the outdoor station;
- c. When the operation is complete, replace the cover on the device and tighten the previously removed screw.

### **WALL-MOUNTED STATIONS:**

- a. Unscrew the screws on the underside of the devices;
- b. Pull the cover from the bottom of the device towards you until it comes off the outdoor station;
- c. Remove the plastic protective cover of the tag compartment;
- d. When the operation is complete, replace the plastic cover, replace the cover on the unit and tighten the screws that were previously removed.

### **Note<sub>1</sub>:**

Do not dismantle or cut the silicone protection behind the call buttons.

### **Note<sub>2</sub>:**

The name tags are backlit using low power white light LEDs: ensure that the installed name tags allow light to pass through for backlighting.



## CONFIGURING THE AVE VIDEO V44 APP

The V44 EASY system is equipped with the **AVE VIDEO V44 APP**, which allows remote interaction with the system.

The operations that can be performed remotely are:

- Answering a call;
- Releasing the electro-locks;
- Activating the outdoor station camera

The application is available for iPhone (requires iOS 13 or higher) and Android (requires Android 10 or higher) and can be downloaded from their respective online stores.

A maximum number of 8 "mobile" devices can be connected to a flat.

To correctly associate a VI2F-PIT7WF touch screen with the applications, it is necessary to enter the number of outdoor stations installed in the system.

To do this: go to **Settings Menu/Other configurations/Number of outdoor stations associated with the system** and enter the number of installed outdoor stations (1 min - 3 max).

Incorrect configuration of the parameter prevents the display of outdoor stations from the Apps connected to the system.

### NOTE:

If the user is using a smartwatch (e.g. Apple Watch) connected to their device, the incoming call alert will not emit any sound, but an alert will appear on the smartwatch itself inviting them to open the App from their mobile phone: this is not a malfunction of the system, but the standard way of using mobile devices (e.g. Apple).

From the Apple website

### Dove vengono visualizzate le notifiche

Le notifiche vengono visualizzate sull'Apple Watch o sull'iPhone, ma non su entrambi i dispositivi.



Se l'iPhone è sbloccato, ricevi le notifiche sull'iPhone anziché sull'Apple Watch.



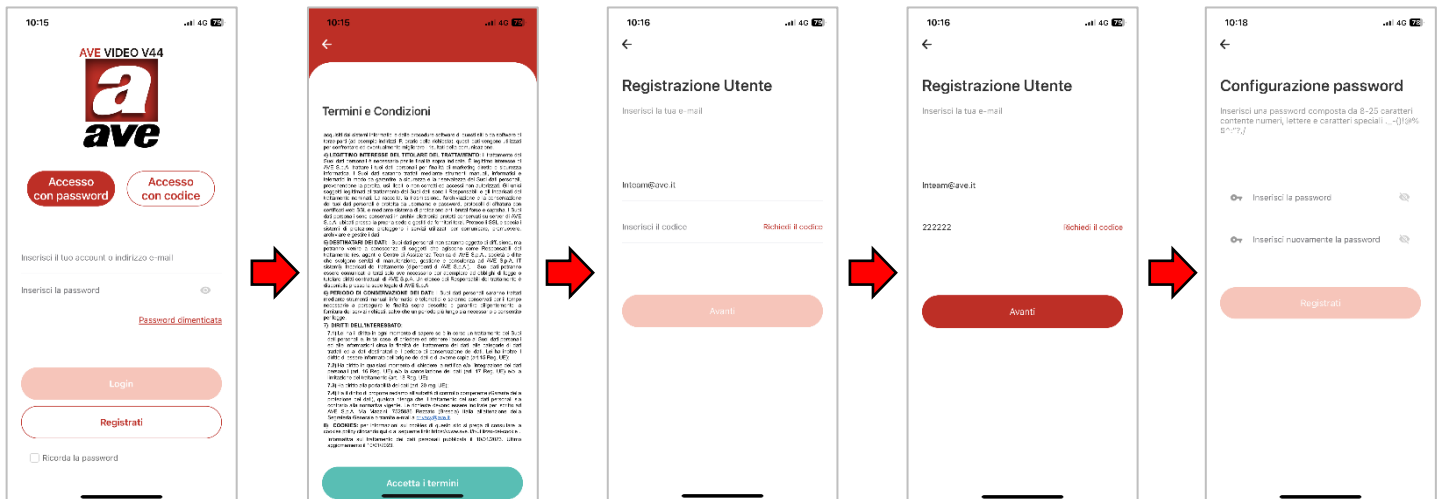
Se l'iPhone è bloccato o in stato di stop, ricevi le notifiche sull'Apple Watch, a meno che l'Apple Watch non sia bloccato.

# 1 PRELIMINARY OPERATIONS FOR USER REGISTRATION

After downloading the App, user registration is required.

To do this, proceed as follows:

1. Launch the App;
2. Press the "Register" button;
3. Scroll down the page and accept the Terms and Conditions of Use;
4. Enter your e-mail;
5. Press the "Request Code" button;
6. Check your inbox and open the e-mail sent by the system;
7. Get the registration code number and enter it in the appropriate field in the App;
8. Press Next
9. Enter the password (at least 8 characters);
10. Confirm the password by re-entering it in the appropriate field;
11. Complete registration by pressing the "Register" button;
12. To log out, go to Account/Settings/Logout menu;
13. Close the APP;
14. Launch the APP again and log in using the username and password you created earlier.

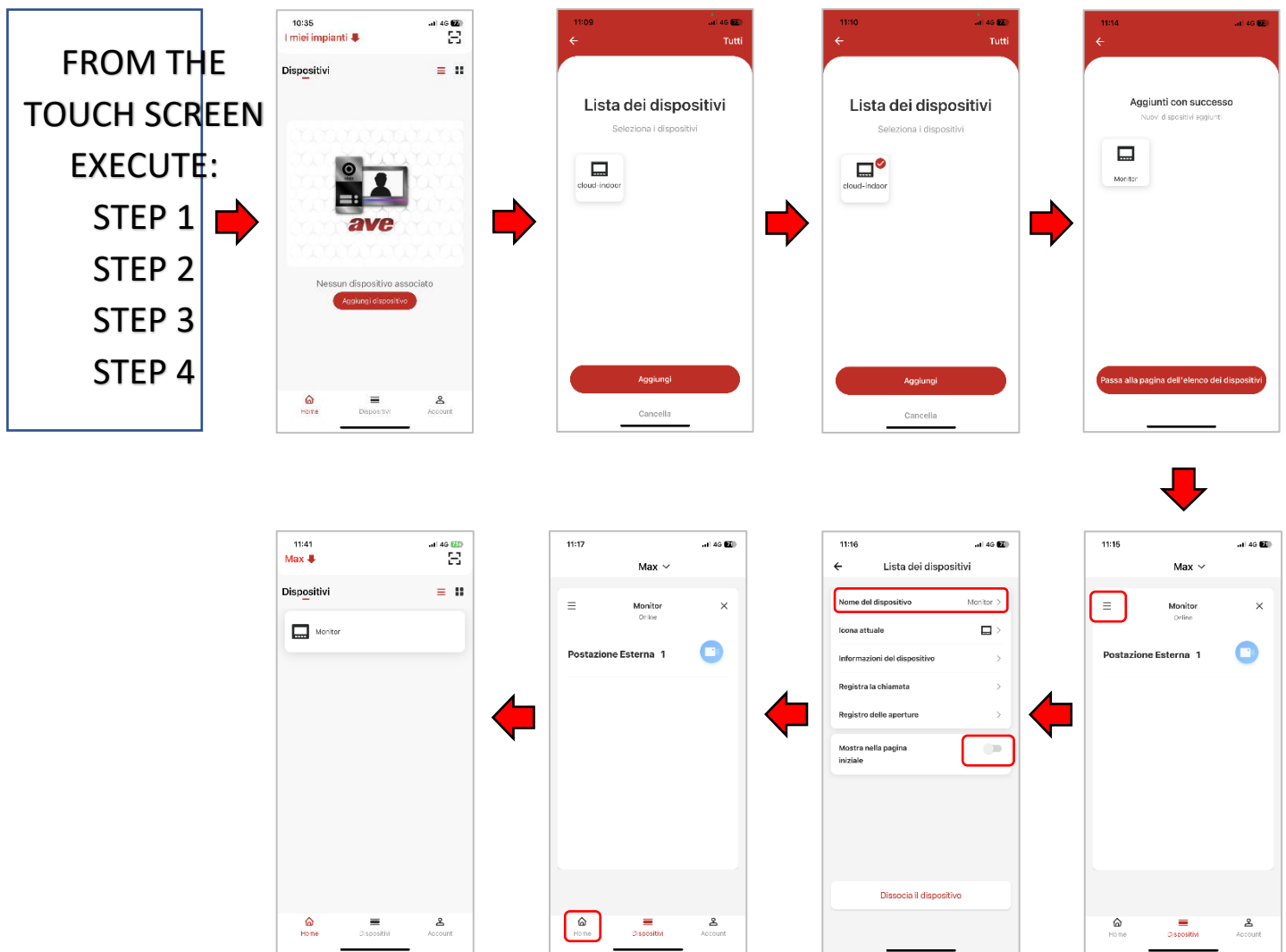


## 2 ASSOCIATING THE DEVICES WITH THE APP

The device that can be associated with the AVE VIDEO V44 App is the 7" Wi-Fi touch screen (item VI2F-PIT7WF). All other 2-wire system devices are not suitable for remote control.

Perform the following steps to associate a device with the App:

1. Connect the touch screen to a Wi-Fi network with Internet access;
2. Press the "Settings" button on the touch screen;
3. Access the "Cloud Intercom Settings" menu;
4. Press the "Add new APP user" button
5. Access the AVE VIDEO V44 APP;
6. Press the "Add Device" button or the box in the top right-hand corner;
7. Scan the QR code displayed on the touch screen and wait for the device to appear in the App;
8. Select the device and press "Add";
9. Press the "Switch to device list page" button and select the device you have just added;
10. Press the button with the 3 horizontal bars to access the device parameters where you can change the name displayed by the App;
11. Activate the "Show on home page" parameter to allow the device to be displayed on the home page;
12. Exit the menu and press the home button



### 3 DELETING APPS ASSOCIATED WITH THE INDOOR STATION

To delete an APP from an indoor video intercom station, proceed as follows:

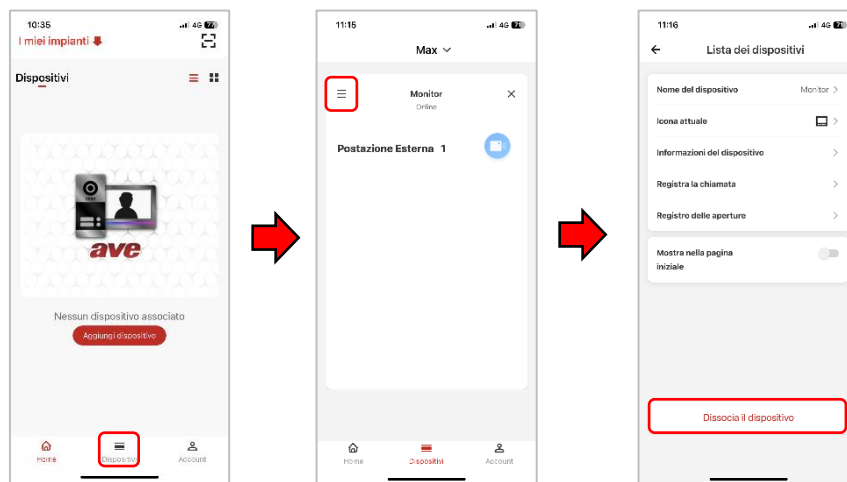
1. Connect the touch screen to a Wi-Fi network with Internet access;
2. Press the "Settings" button on the touch screen;
3. Access the "Cloud Intercom Settings" menu;
4. Press the "Delete APP User" button;
5. Confirm the operation.

The association between the APP and the device is automatically cancelled.

### 4 DELETION OF DEVICES IN THE APP

To delete a device from the APP, proceed as follows:

1. Access the APP and enter the "Devices" menu;
2. Select the device to be deleted;
3. Press the button with the 3 horizontal bars to access the parameters of the device;
4. Press the "Dissociate device" button;
5. Confirm the operation.



## 5 INVITING NEW USERS TO YOUR SYSTEM (SYSTEM SHARING)

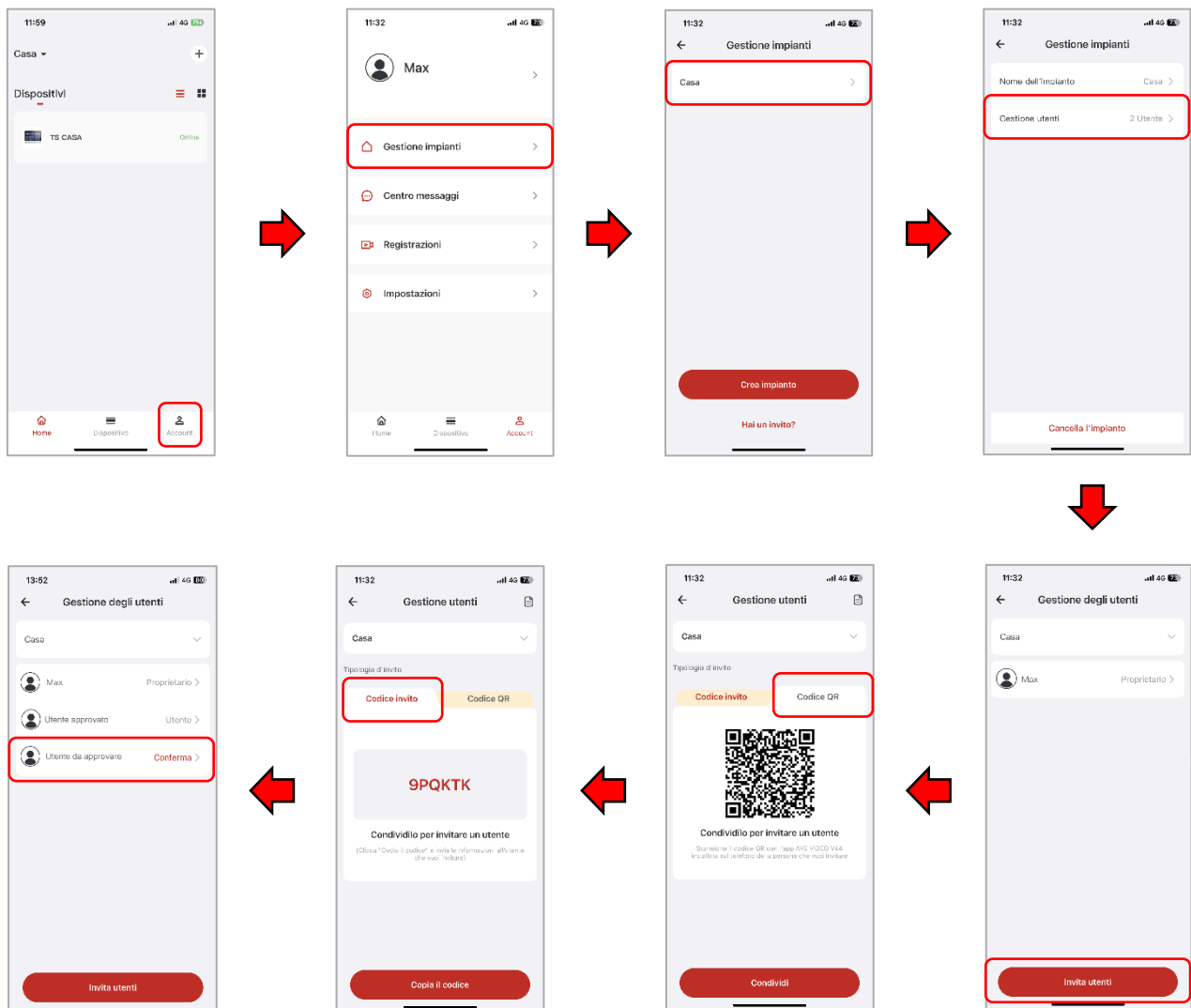
To share your system with other users, proceed as follows:

Download the AVE VIDEO V44 App on the mobile phone of the person you are inviting and carry out the registration procedure.

Then launch the AVE VIDEO V44 APP.

### INVITATION PROCEDURE FROM THE APP OF THE OWNER OF THE SYSTEM

- Access the Account menu;
- Press "System Management";
- Select the system to be shared with another user;
- Press "User Management";
- Press the "Invite Users" button;
- The system offers two different types of invitation: via QR code or via code;
- If you choose to invite via the QR code, frame the code from the phone of the person you are inviting;
- If you choose to invite via a code, communicate or send the code to the person you are inviting (e.g. via other applications).
- Wait for the other person to accept the invitation from their phone and confirm



## INVITATION PROCEDURE FROM THE APP OF THE OWNER OF THE SYSTEM

To accept an invitation to participate in a system, please proceed as follows:

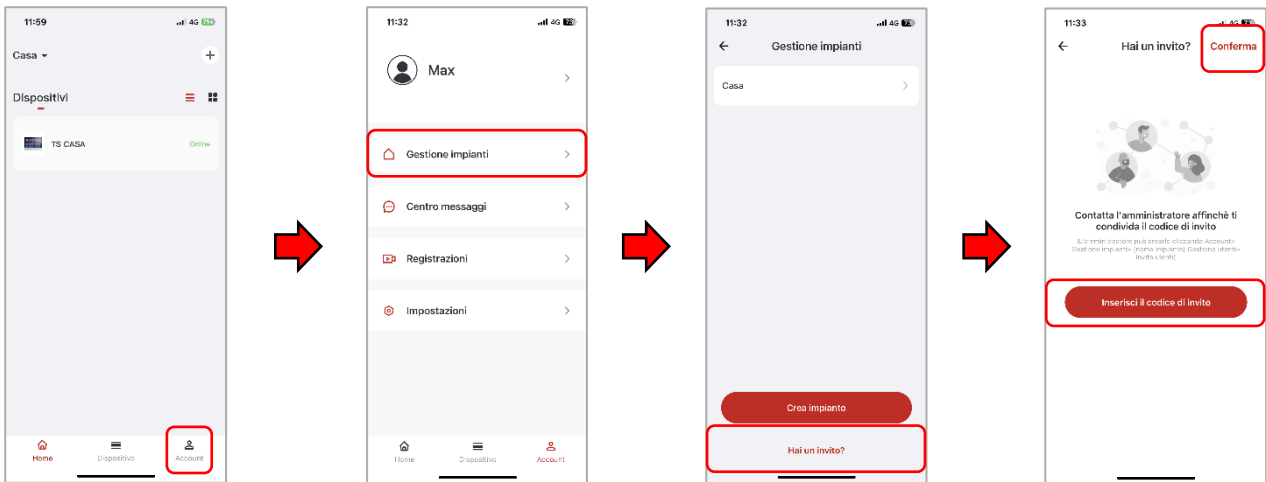
### INVITATION VIA QR CODE

- Access the AVE VIDEO V44 APP;
- Press "Add Device" and frame the QR code with your phone;



### INVITATION VIA AN INVITATION CODE

- Access the Account menu;
- Press "System Management";
- Press "You have an invitation";
- Enter the invitation code provided by the system owner;
- Press "Confirm"



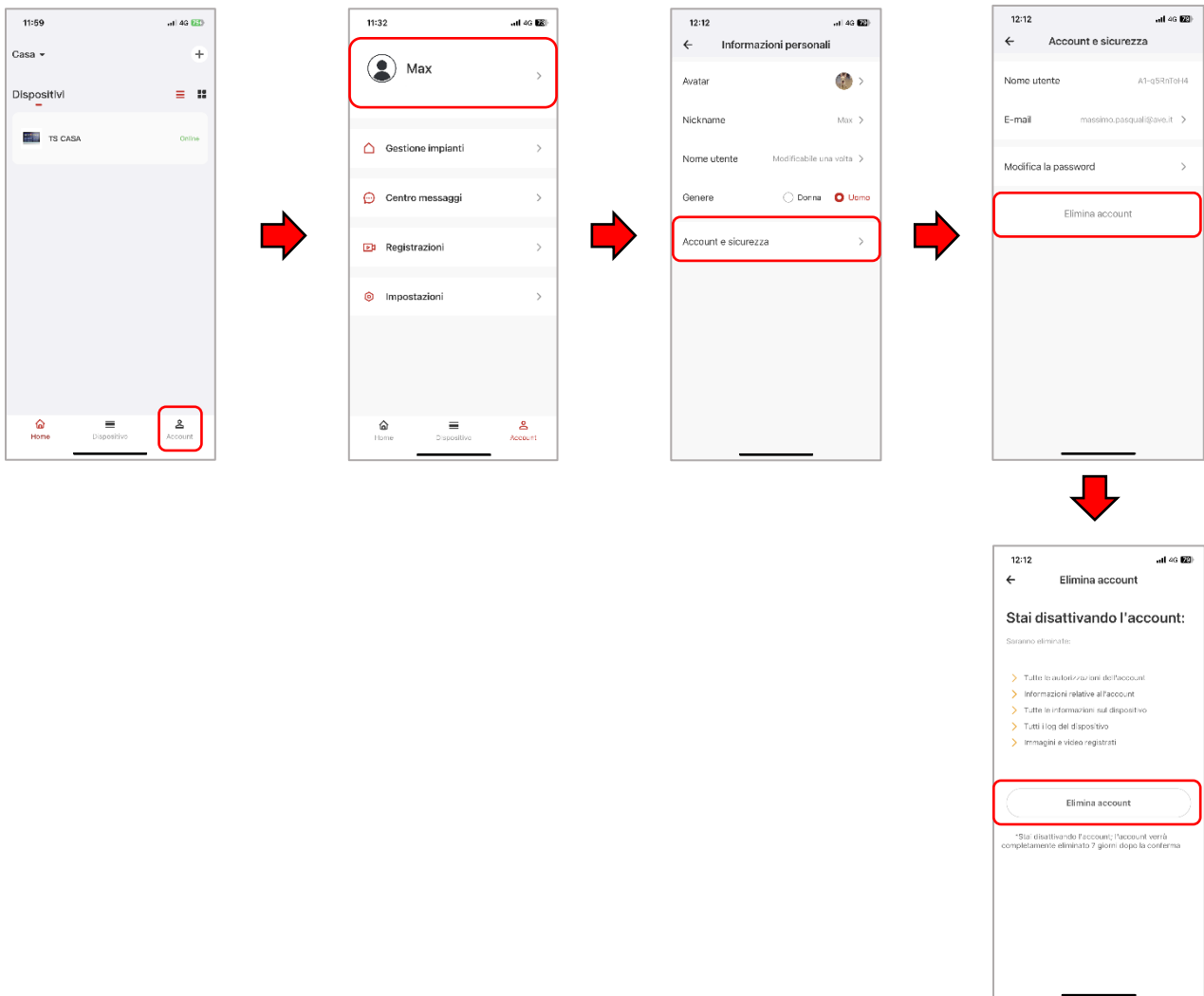
## 6 DELETING AN ACCOUNT

To delete an account, please refer to the following procedure:

- a) Access the Account menu;
- b) Press the "Account" button;
- c) Press "Account and Security";
- d) Enter the invitation code provided by the system owner;
- e) Press "Delete Account"
- f) Confirm the deletion of the account.

### NOTE:

The actual deletion of an account will take place within 7 days from the date of the request; during this period, it is possible to restore the account by requesting the reactivation code directly in the APP.



## 7 ANSWERING A CALL

The AVE VIDEO V44 APP can only accept a call from an outdoor station if the indoor station is a Wi-Fi monitor with a routing function to it.

The call is forwarded to the APP at the same time as it is received at the indoor station.

Answering a call from the APP ends the call on the indoor video intercom stations and other APPs connected to the system.

### ATTENTION:

when a call is answered from an indoor station or a mobile device, another connected APP may continue to ring for a few seconds while the system finishes processing the call. It is not possible to answer the same call from more than one device; if you try to answer a call after it has been answered by another user, the call is automatically ended.

When receiving a call, the AVE VIDEO V44 APP allows:

- Answering an incoming call: press the green "Accept" button to answer a call;
- Rejecting an incoming call: press the red "Reject" button to reject a call.

### ATTENTION:

- if a call is rejected by a user, automatically all APPs connected to the device will reject the incoming call;

- Muting an incoming call: press the white "Mute" button to mute a call.

### ATTENTION:

when an incoming call is muted by a user, the operation is only performed from the user's phone; all other APPs connected to the device will continue to ring;



After answering a call, it is possible:

- To capture the image from the outdoor station camera, during a call, by pressing the "Screenshot" button;
- To record a short video by pressing the "Record" button;
- To activate the system openings (two on board the outdoor station plus any optional additional openings):
  - 1) Unlock: power relay opening (usually associated with a pedestrian gate);
  - 2) Unlock 2: dry contact relay opening (usually associated with a driveway gate);
  - 3) Unlock 3: dry contact relay opening (optional relay not supplied with the device);
- Press the "Hang up" button to end the communication with the outdoor station.
- At the bottom of the page, it is always possible to display the seconds remaining until the end of the call.
- Press the arrow in the top left corner to close the page and return to the device list page.





From the APP it is possible to call up an outdoor station and perform certain operations on it:

- Monitoring the camera at the outdoor station: during monitoring, the microphone of the mobile phone is switched off; to activate the microphone and start a conversation with the outdoor, press the "Speak" button.
- Capturing the image from the outdoor station camera during a call by pressing the "Screenshot" button;
- Recording a short video by pressing the "Record" button;
- To activate the system openings (two on board the outdoor station plus any optional additional openings):
  - 1) Unlock: power relay opening (usually associated with a pedestrian gate);
  - 2) Unlock 2: dry contact relay opening (usually associated with a driveway gate);
  - 3) Unlock 3: dry contact relay opening (optional relay not supplied with the device);
- Press the "Hang up" button to end the communication with the outdoor station.
- At the bottom of the page, it is always possible to display the seconds remaining until the end of the call.
- Press the arrow in the top left corner to close the page and return to the device list page.

